

Suitable for the E554 series

# Safety precautions

## Explanation of symbols



DANGER

Refers to potentially dangerous situation that may cause serious injury or death.



NOTICE

Refers to potentially dangerous situation that may cause injury or property losses.



FORBID

Refers to forbidden to do.



MUET BE ABIDED

Refers to abide by the rules.



DANGER

The supplier shall not be liable for any loss arising from the failure to comply with the following regulations.

- 1.This equipment is "I" type electric appliance, must be completed connected to the grounding system.
- 2.If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 3.This equipment is electric appliance, please do not be installed at the place where can easily be splashed with water or high temperature.Please install exhaust fan or ventilation opening to make sure there is a good ventilation when using at Bathroom.
- 4.This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Please use the low flow and temperature .
- 5.Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- 6.The appliance will be permanently connected to the water pipe. Remove the water pipe assembly except for installation and maintenance.

# Safety precautions



**FORBID**

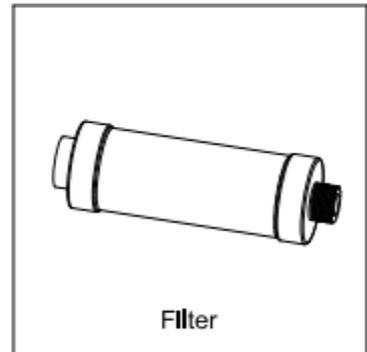
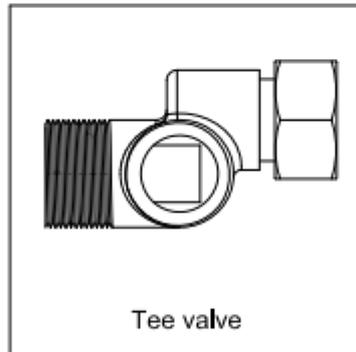
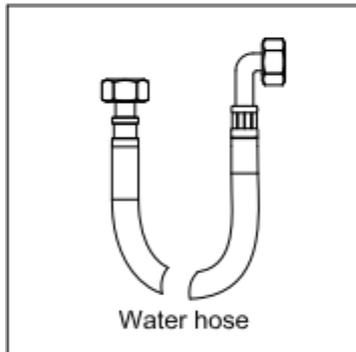
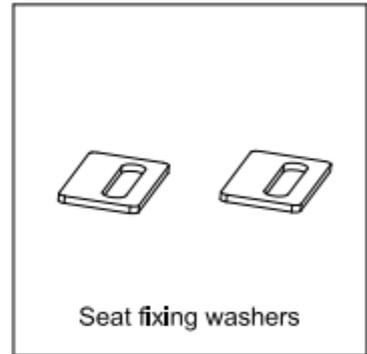
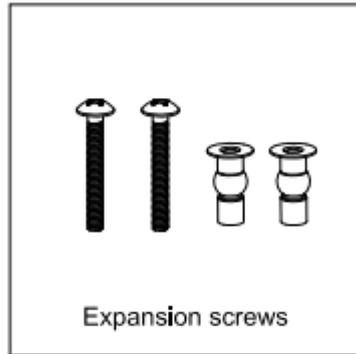
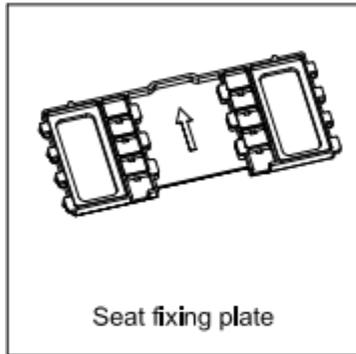
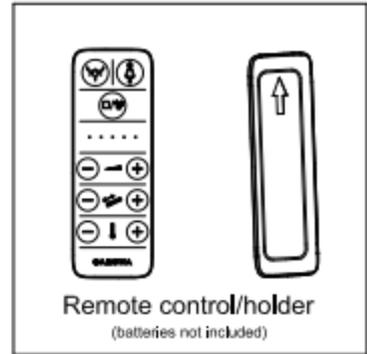
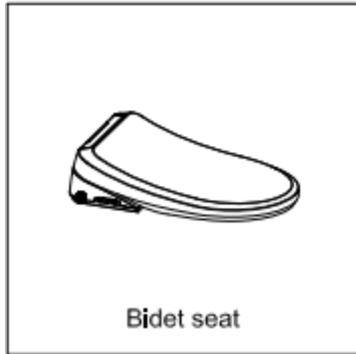
1. Do not insert or remove power plug with wet hands.  
Otherwise there is a risk of electric shock.
2. Do not damage the power cord and plug.  
Otherwise there is a risk of electric shock, short-circuit and fire.
3. Do not use the loose socket.  
Otherwise there is a risk of electric shock and fire.
4. The power supply must be accorded with regulation.  
Otherwise there is a risk of damage the product and fire.
5. Do not disassemble, repair or reassemble the product.  
Otherwise there is a risk of electric shock and fire.
6. Do not place a stove or a cigarette near the product.  
Otherwise there is a risk of fire.
7. Make sure not to splash water, detergents or urine on the product and the power plug.  
Otherwise there is a risk of electric shock, damage the product and fire.
8. Do not turn the product upside-down.  
Otherwise this might cause product damage.
9. Do not bend or distort the inlet hose.  
Otherwise there is a risk of water leakage.



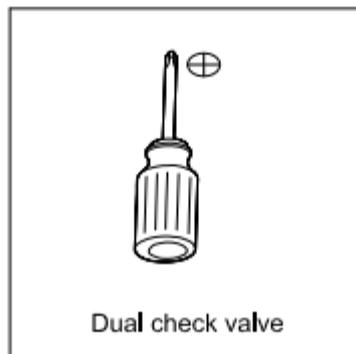
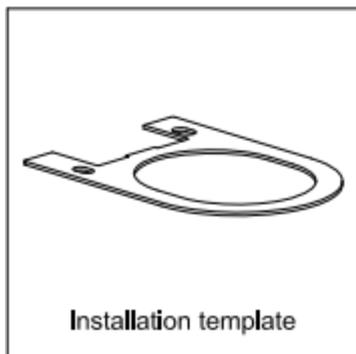
**NOTICE**

Before installation please reset the thermostat as per "Resetting Thermostat" of instructions.  
Otherwise the washing water may not heat up.

## Bill of material



## Tools in need



The pictures of instruction is for reference only. Please subject to the actual product .

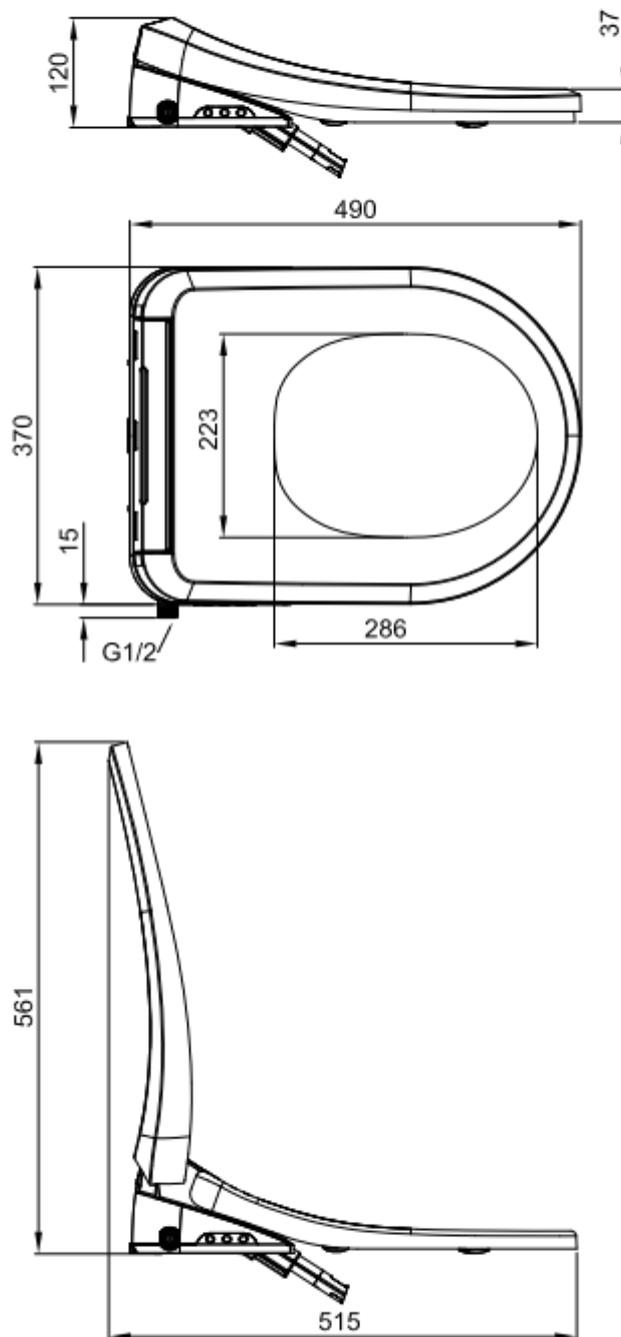
# Technical Specification

Model		E554-0011/0013/0021/0031	E554-0012/0014/0022/0032
Wash	Rear Wash		●
	Female Wash		●
	Oscillating Spray		●
	Pulsating Spray		●
	Oscillating And Pulsating Spray		●
	Adjustable Water Temperature	5 Steps (Default 3rd)	
	Adjustable Flow Rate	5 Steps (Default 3rd)	
	Adjustable Spray Position	5 Steps (Default 5rd)	
	Nozzle Self Cleaning		●
	Night Light		●
	Soft Closing Seat And Cover		●
	Quick Release Seat And Cover		●
	Body keys		●
	Remote control		●
	Descaling		●
	Water Supply Connector	G 1/2	G 3/8
	Water Supply Direction	Right side	Bottom side
	Water Supply Pressure	0.07~0.75Mpa(0.7~7.5Bar)	
	Water Supply Temperature	4~35℃	
	Rated Voltage	AC220-240V,50/60HZ	
	Power	1100W	
	Length Of Power Cord	About 1.8m	
	Ambient Temperature	4~40℃	
	Protection Degree	IPX4	
Wash Device	Flow Rate	400~700 mL/min	
	Water Temperature	31~39℃	
	Wash Cycle Time	3 Minutes	
	Heating Model	Tank	
	Maximum Heater Power	1260W	
	Safety Device	Thermal Cutoff Fuses\Liquid Level Switch\Thermostat	
	Backflow Prevention	Air Gap	
	Frequency Range	2460 MHz	
	Maximum RF Output Power	-10 dBm	
	Type Of Batteries	3V CR2032 Lithium Manganese Dioxide Button Cell	
	Number Of Batteries	Two pieces	
	Other Safety Device	Residual Current Devices	
	Net Weight	6.2Kg	
	Dimension	490*370*120 mm	

Technical upgrade will be edited into the new version instruction without additional notice. Please follow the real if it is different from the nominal in shape ,color and accessories.

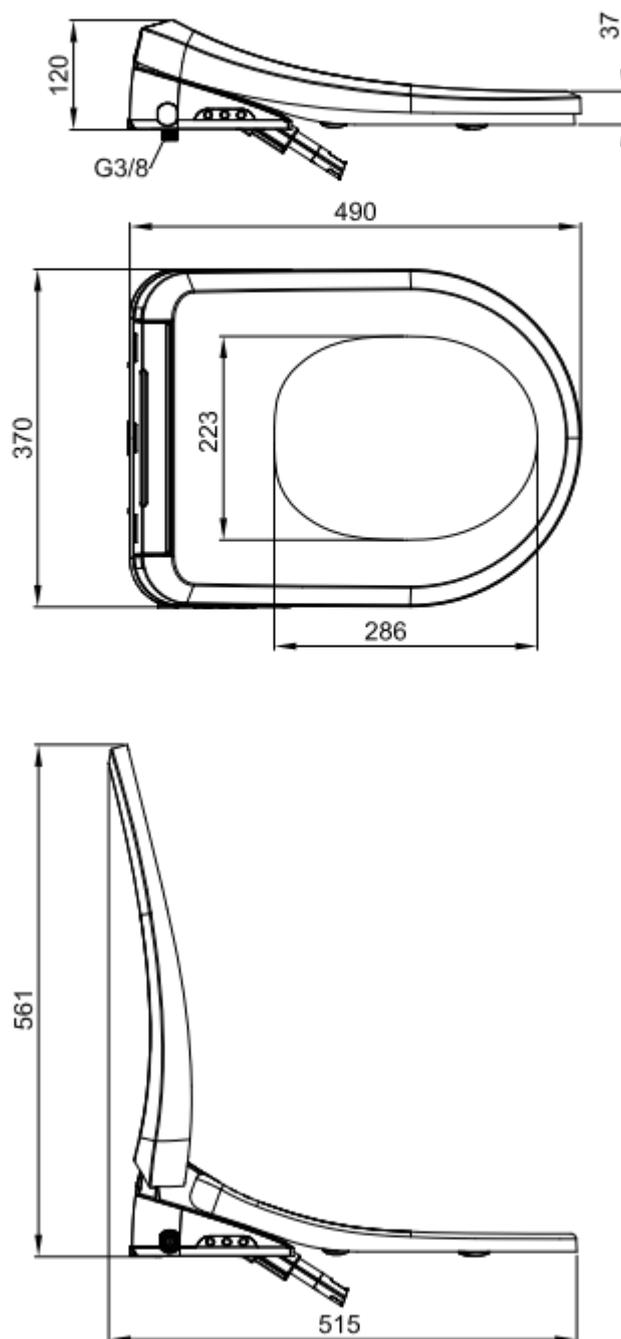
# Technical Drawing

E554-0011



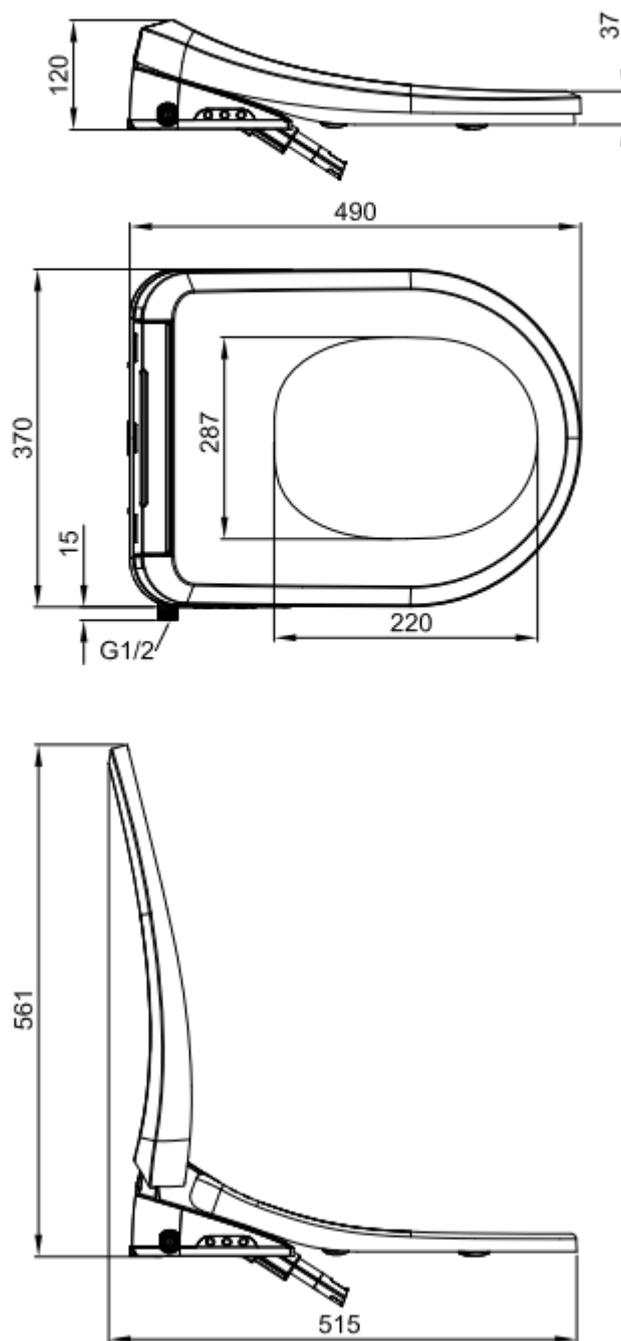
# Technical Drawing

E554-0012



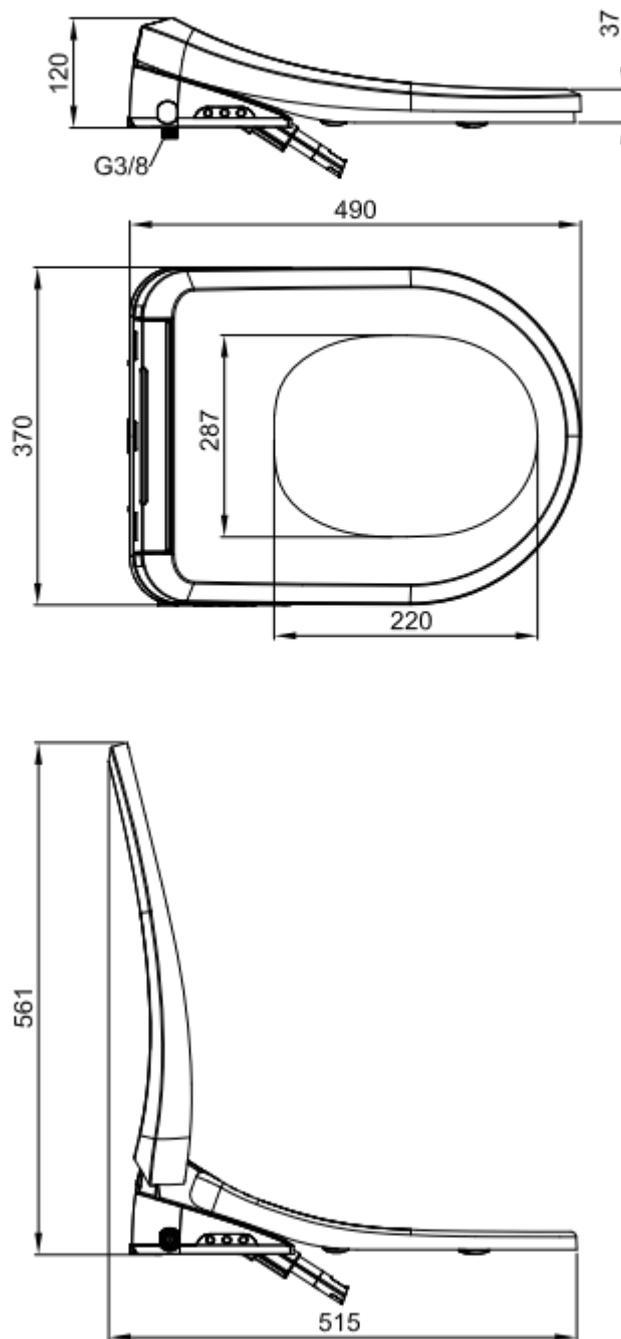
# Technical Drawing

E554-0013



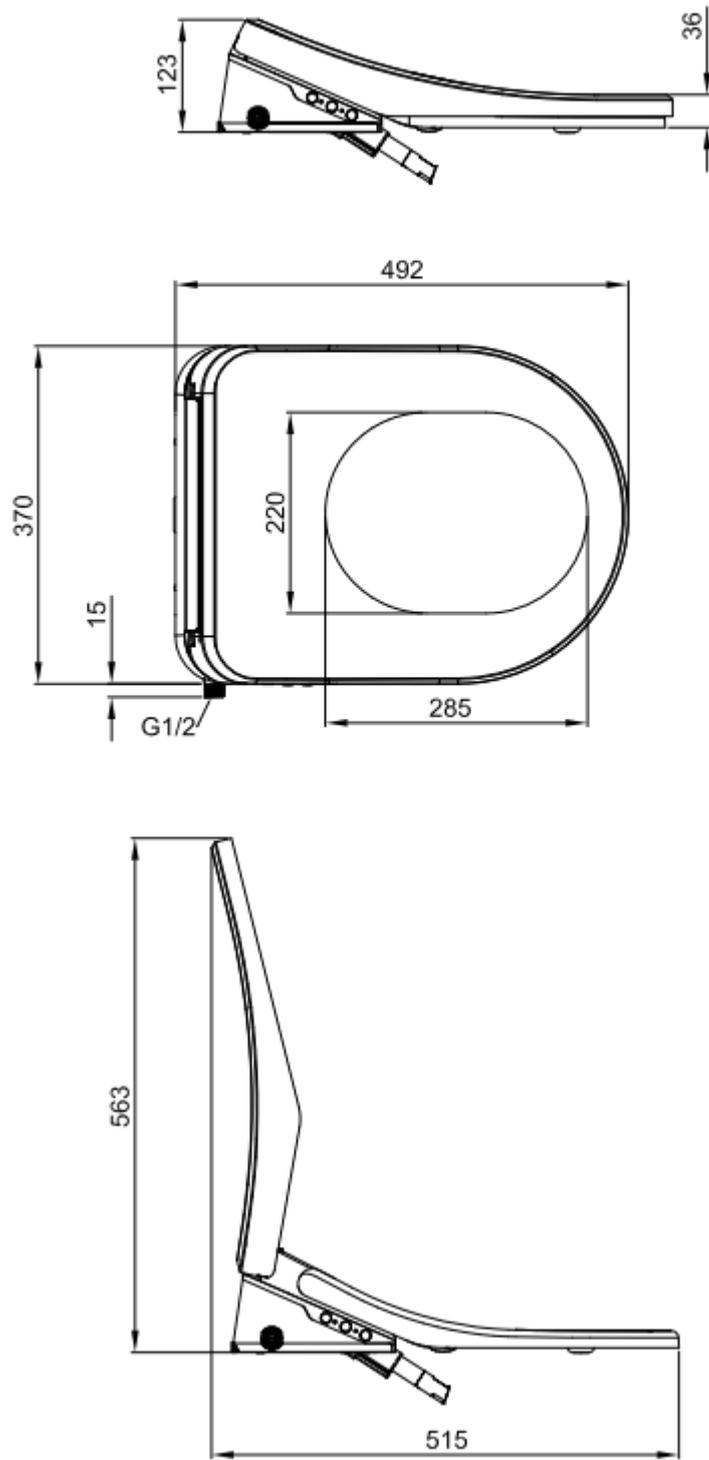
# Technical Drawing

E554-0014



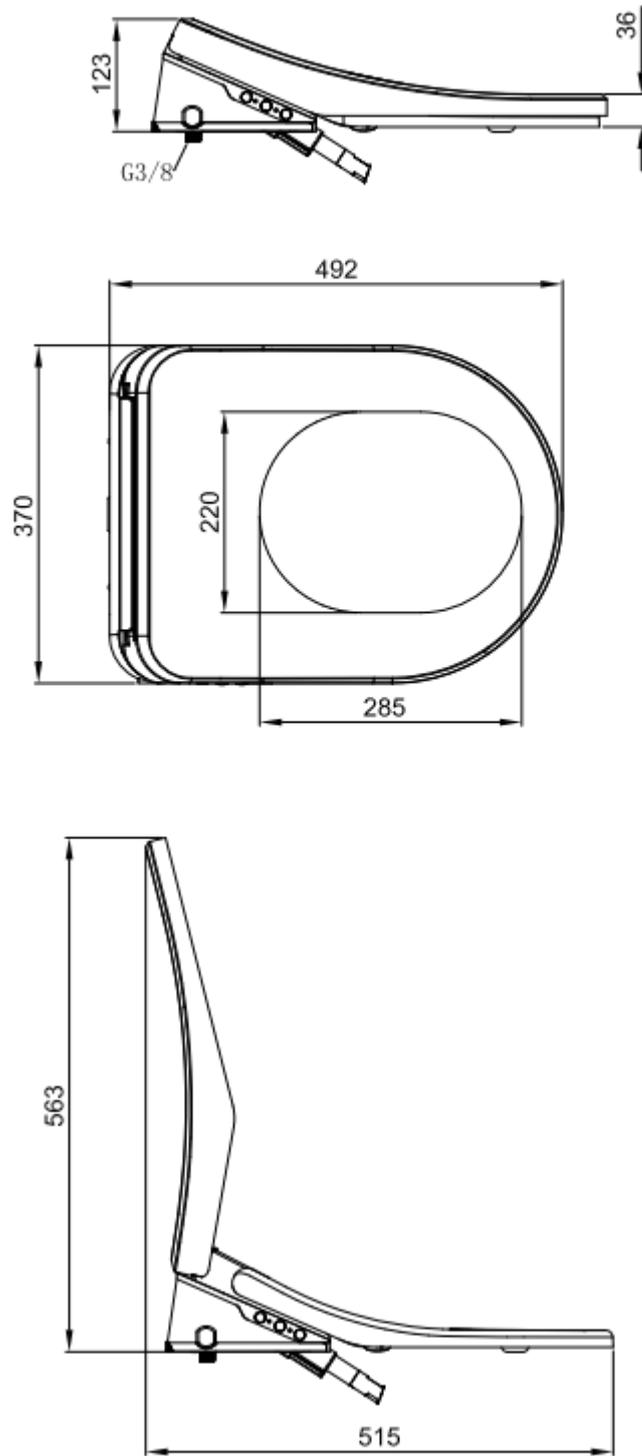
# Technical Drawing

E554-0021



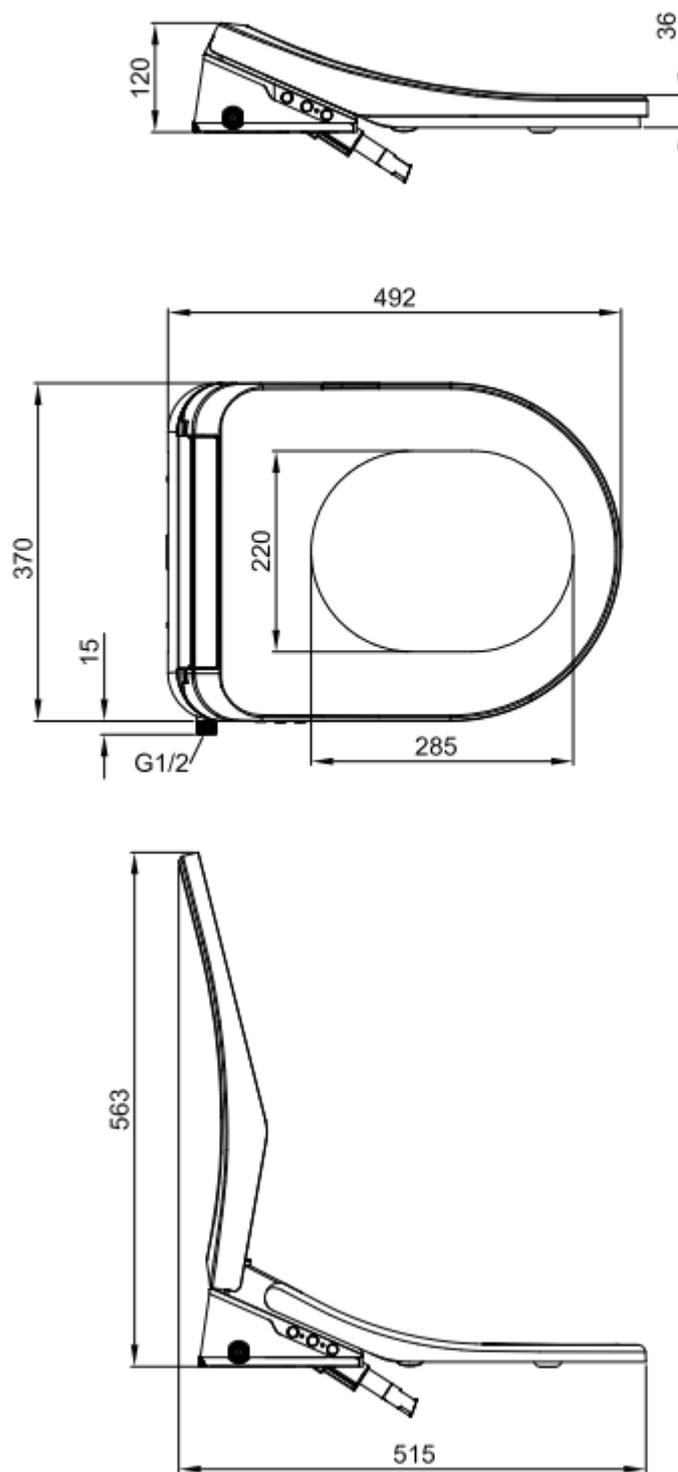
# Technical Drawing

E554-0022



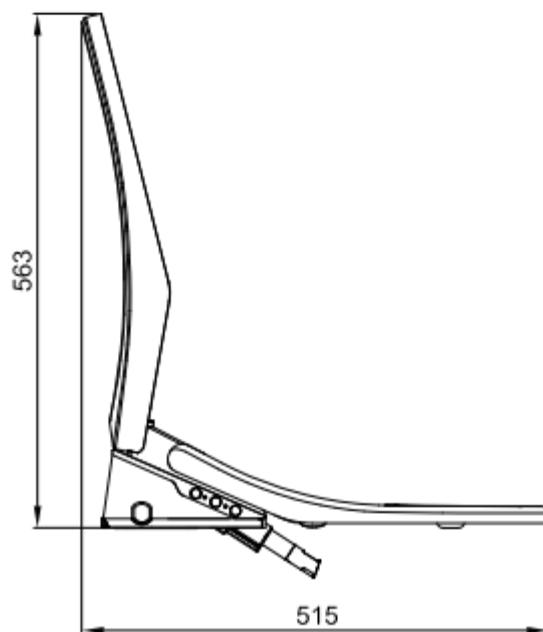
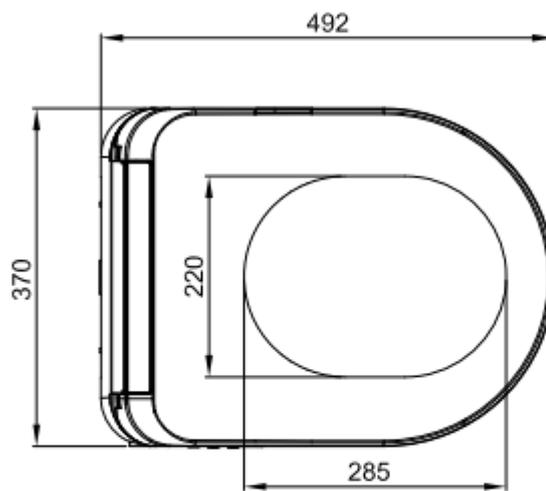
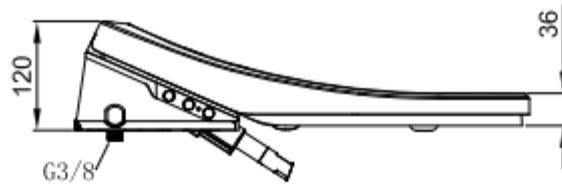
# Technical Drawing

E554-0031

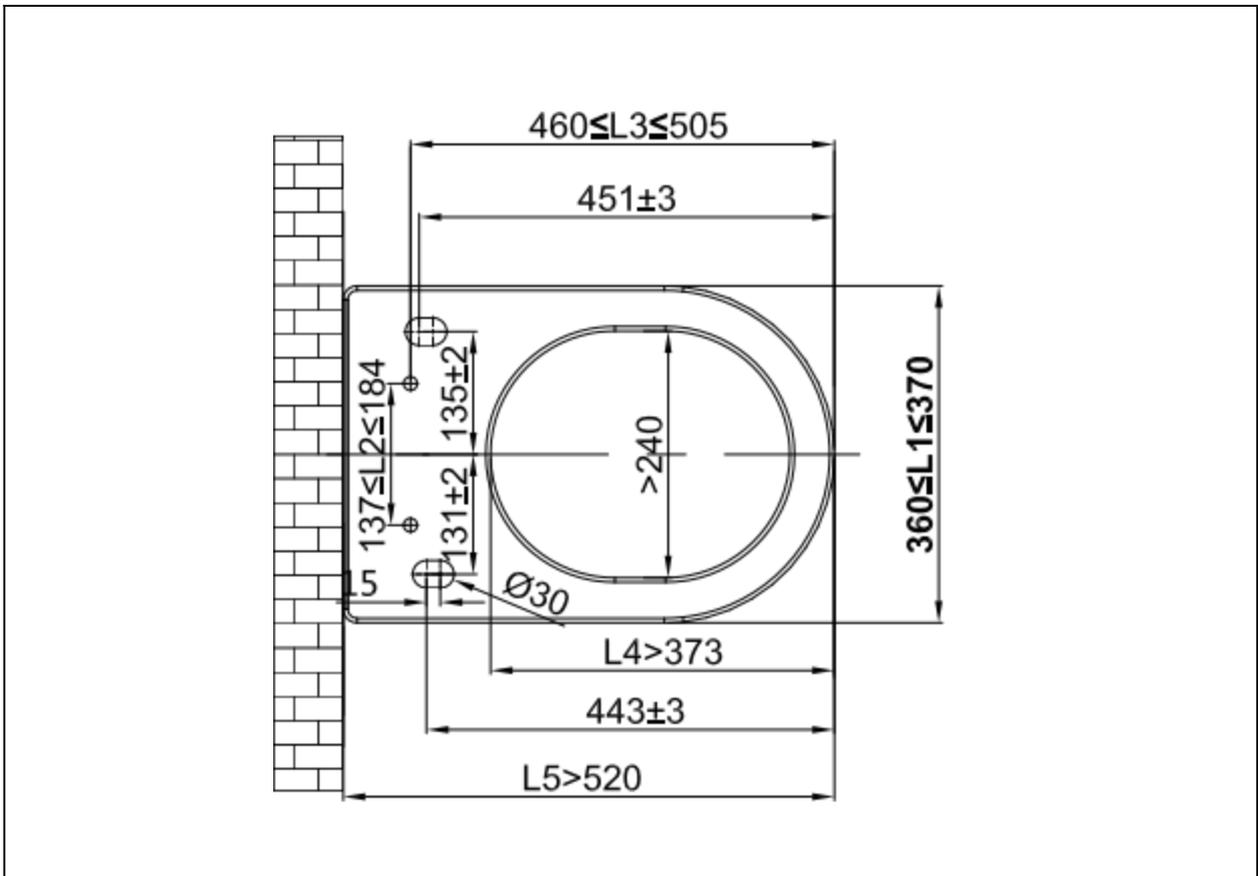
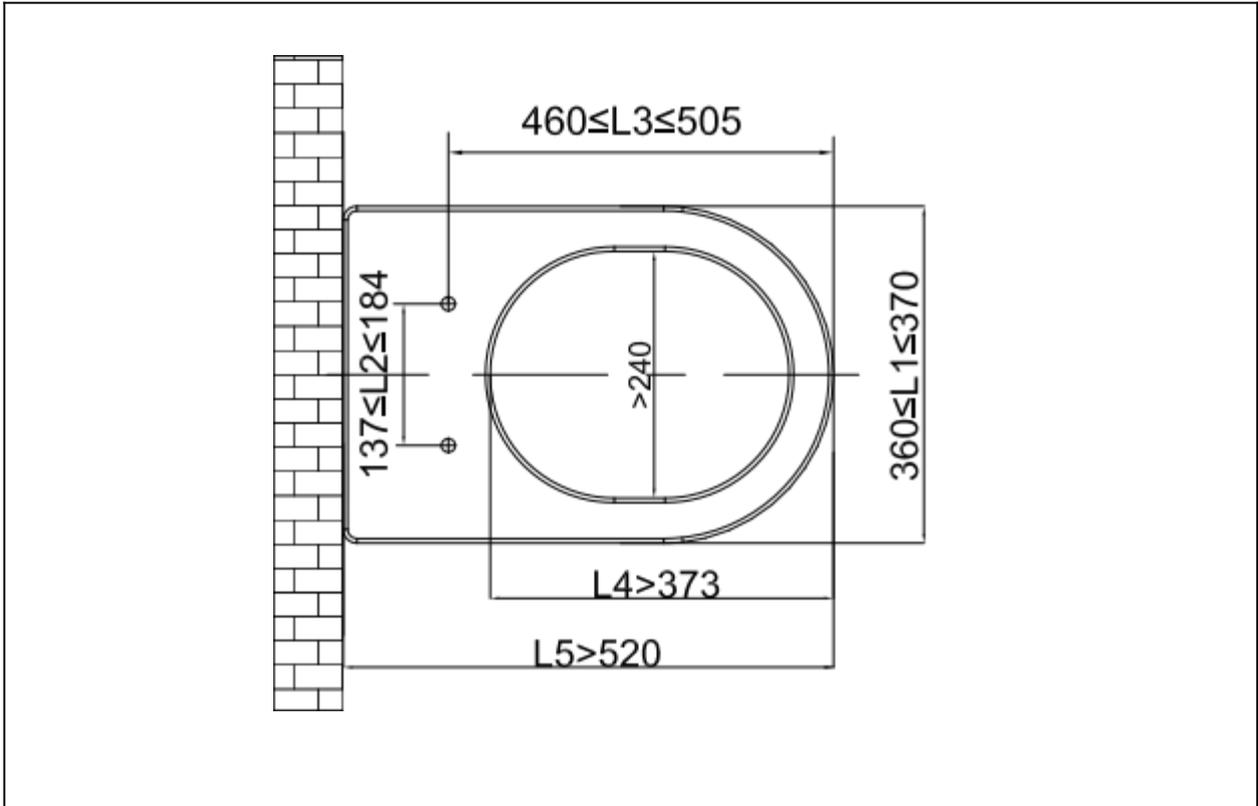


# Technical Drawing

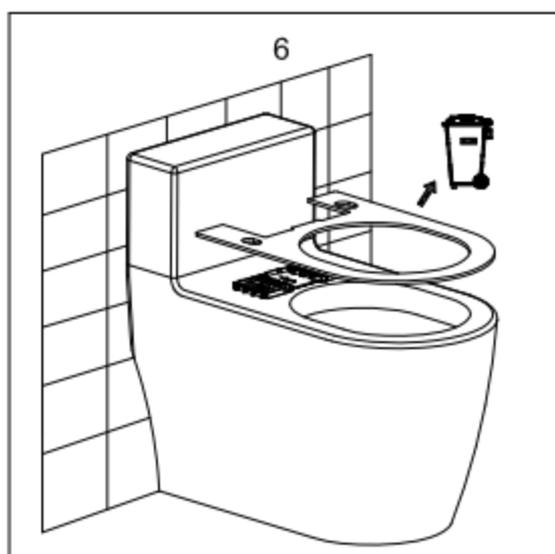
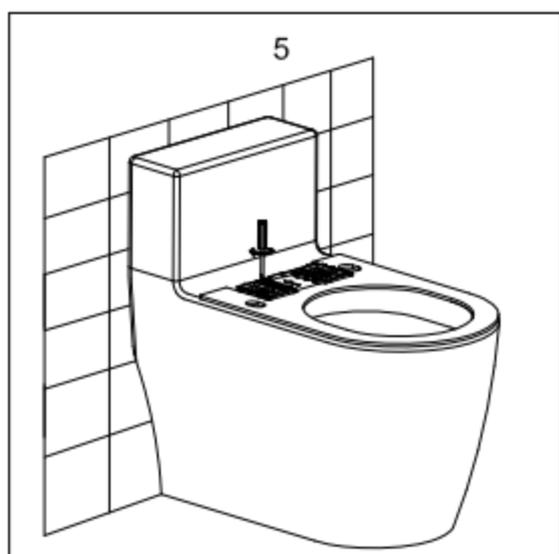
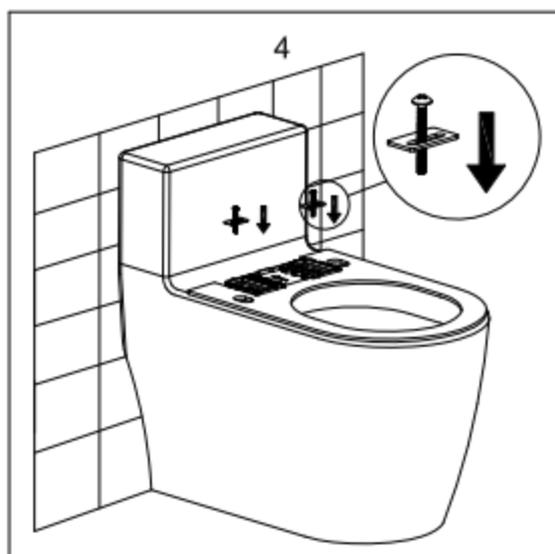
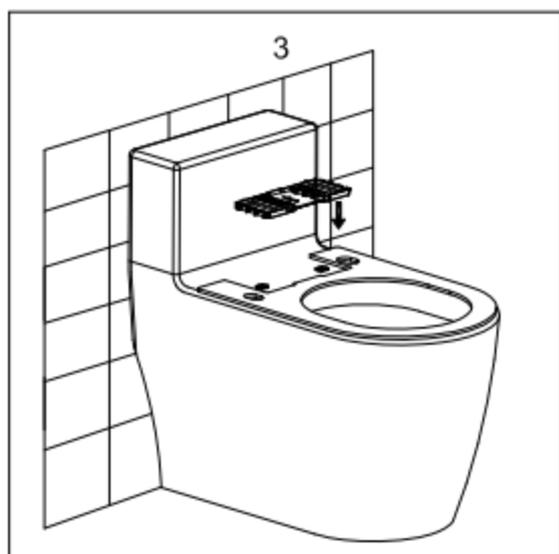
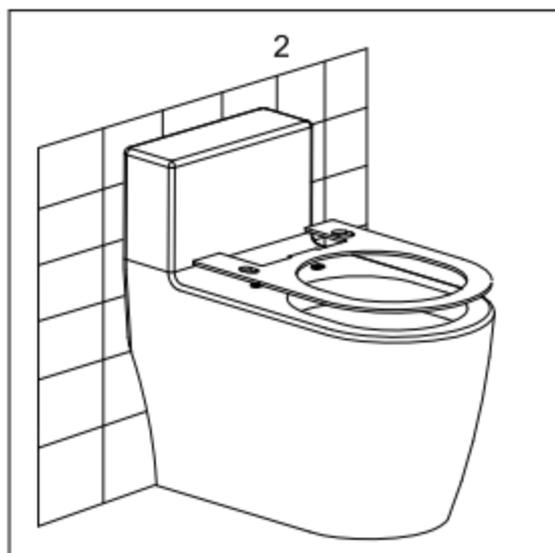
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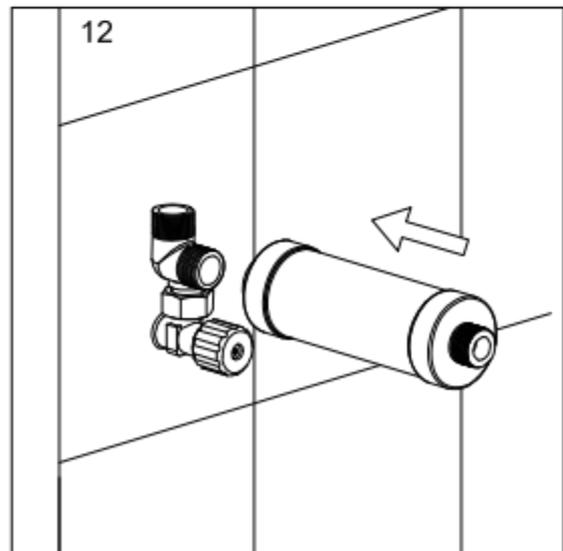
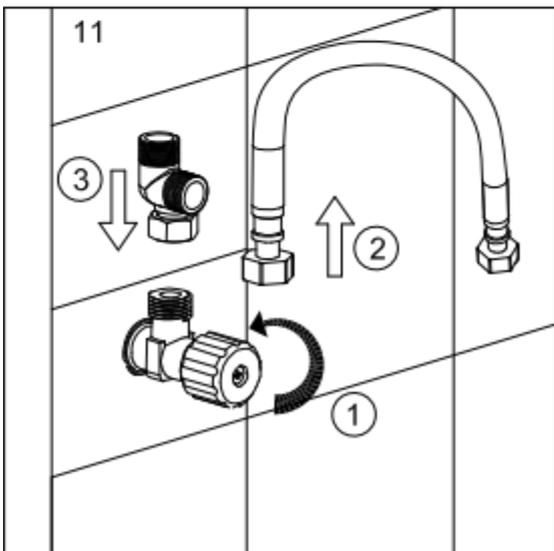
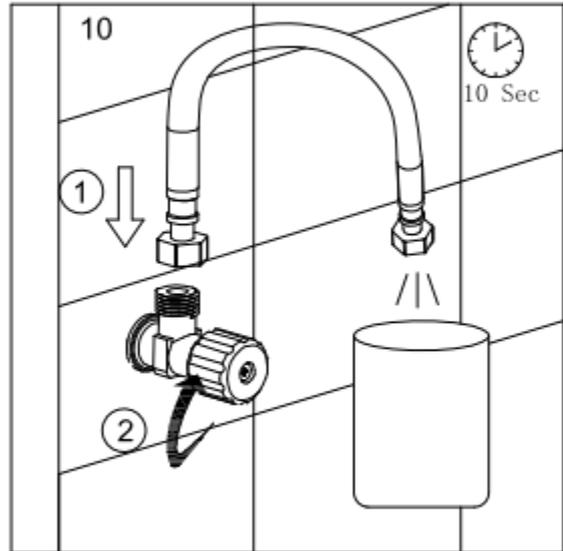
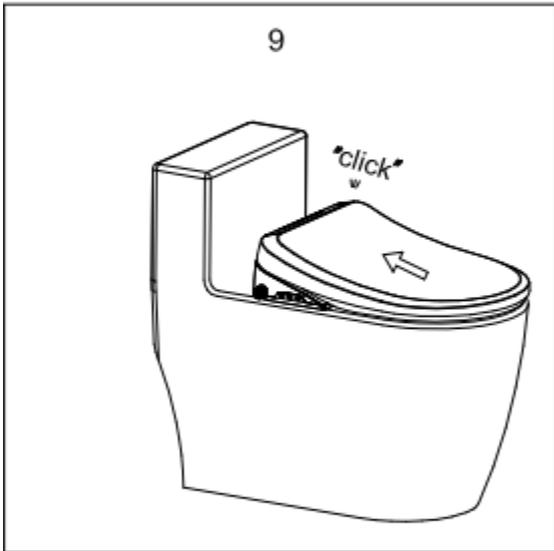
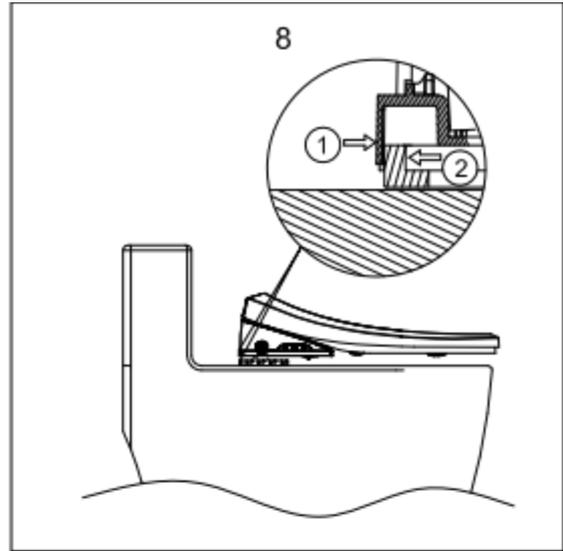
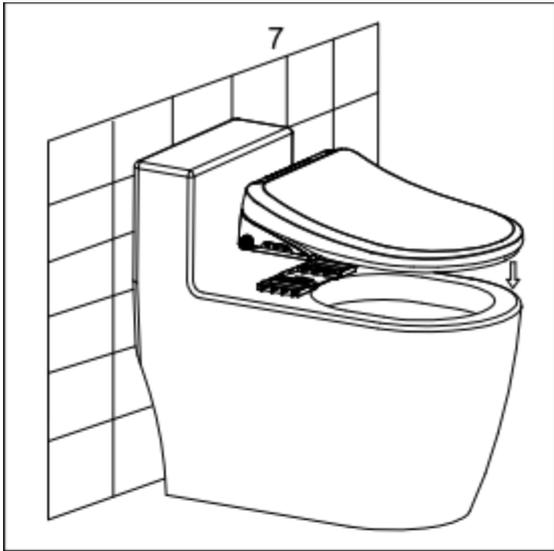


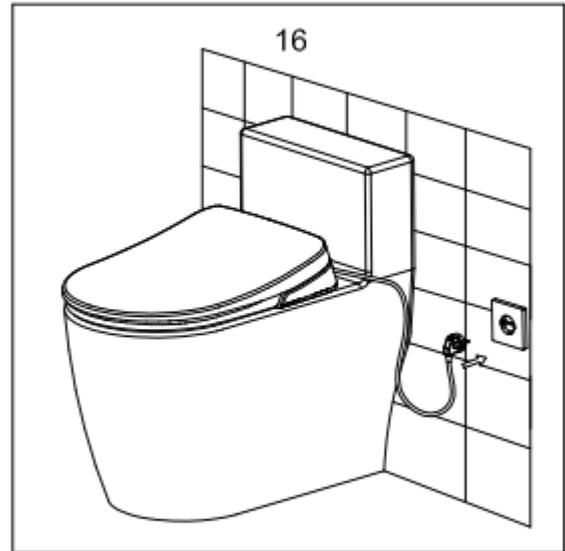
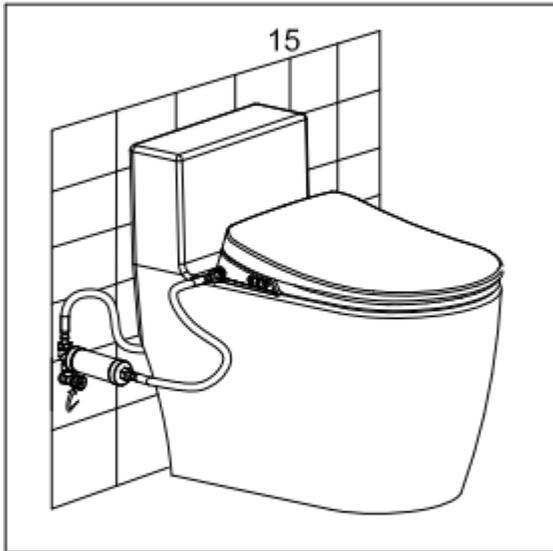
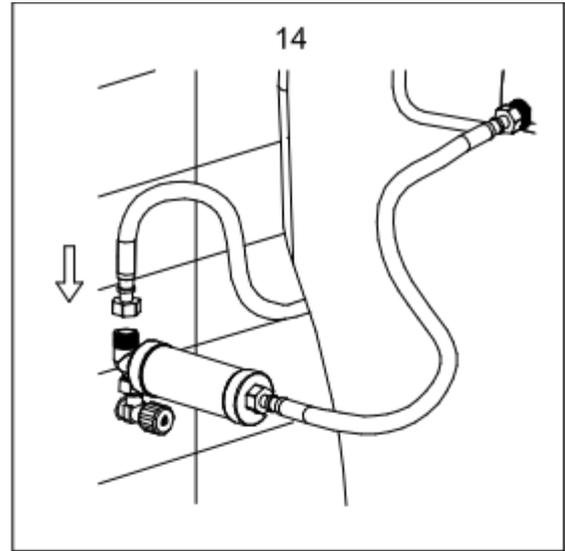
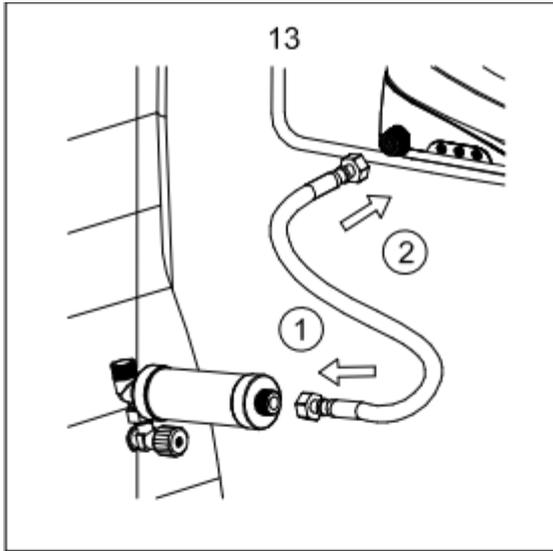
Technical Drawing  
Wall hung toilet



## Installation Steps for the models of right water inlet



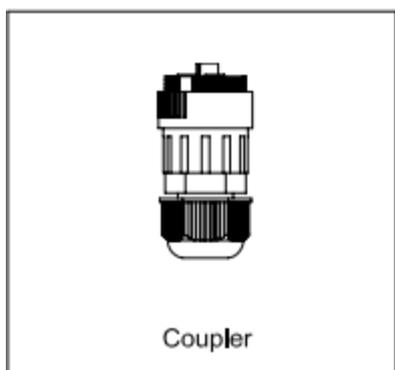
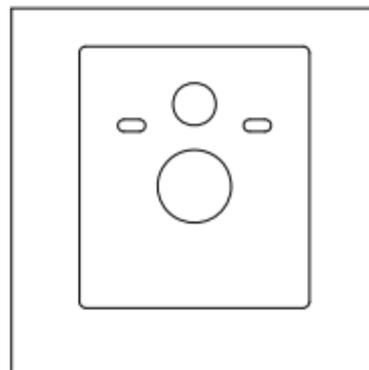
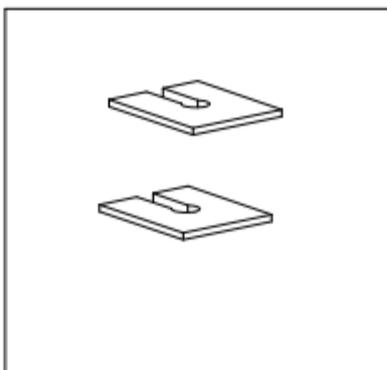
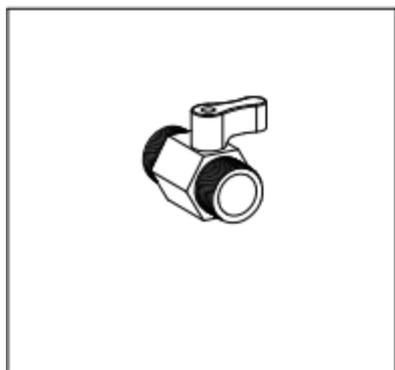




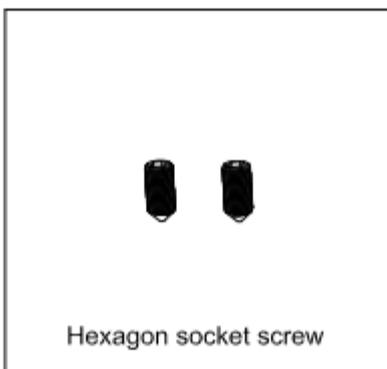
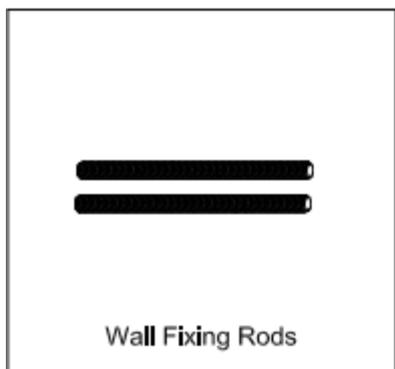
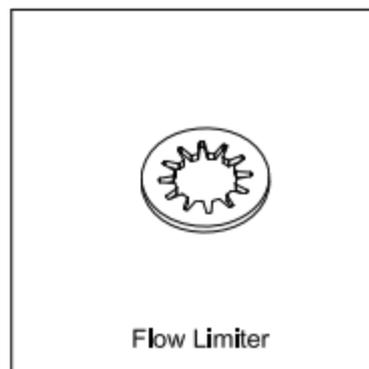
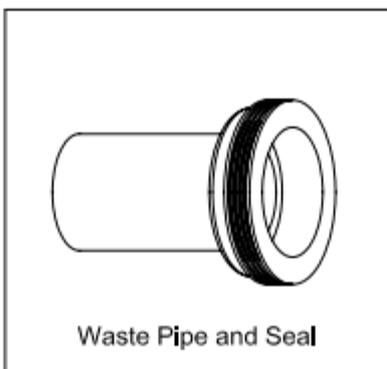
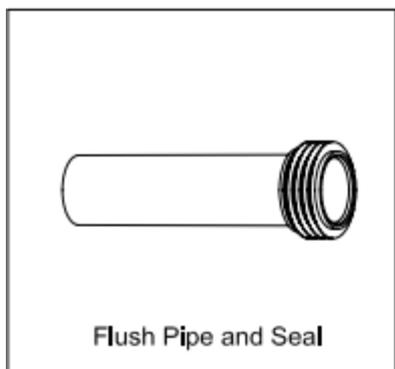
## Installation Steps

for the models of right water inlet

Extra accessories required for this installation Ball



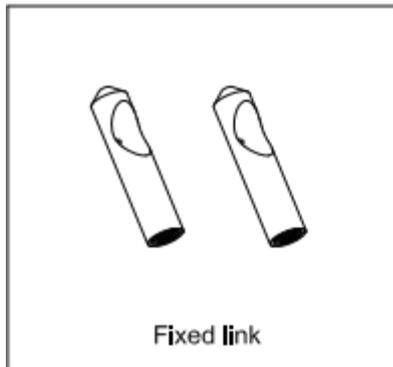
## Fittings for toilet installation



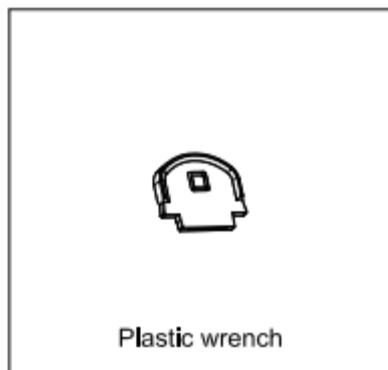
## Installation Steps

for the models of right water inlet

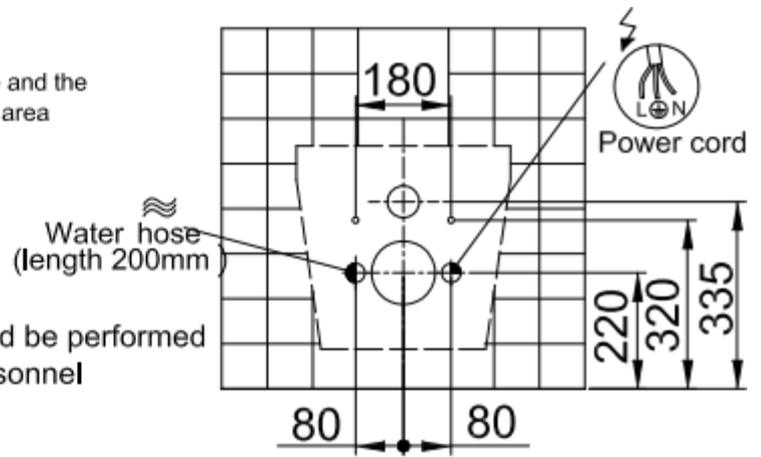
### Fittings for toilet installation



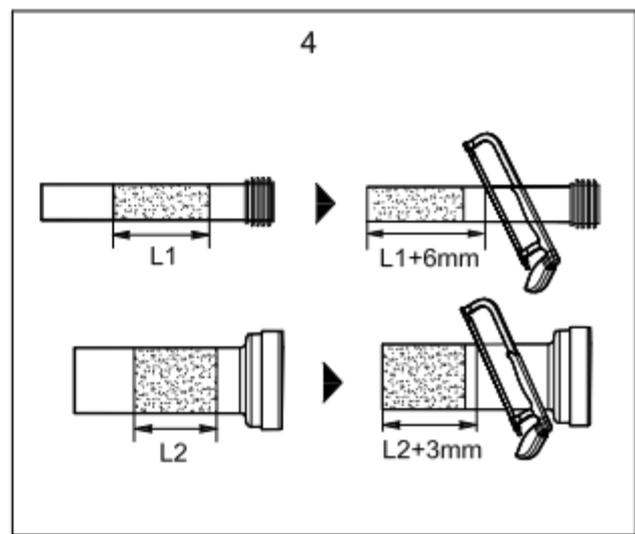
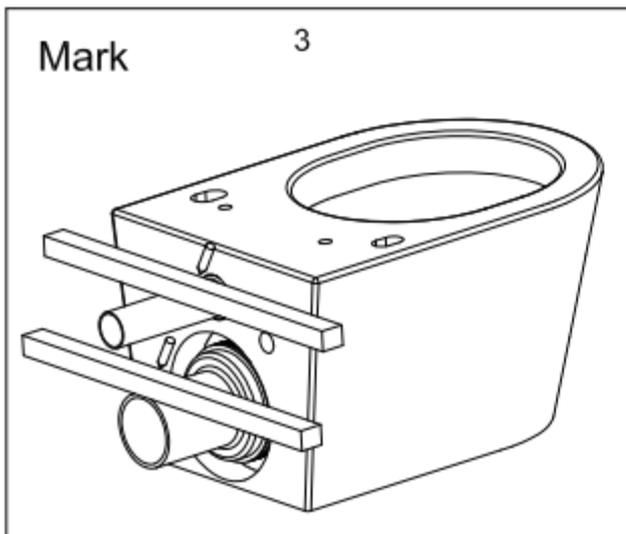
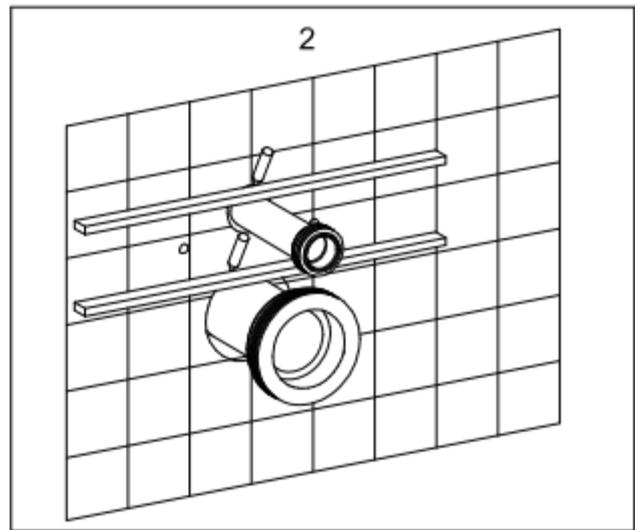
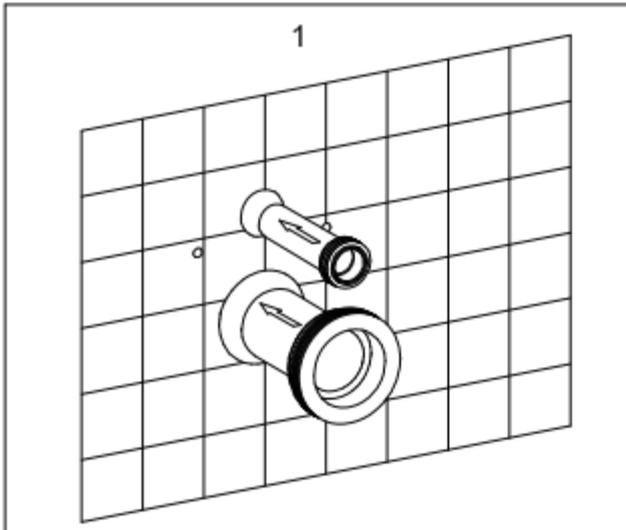
### Tools in need

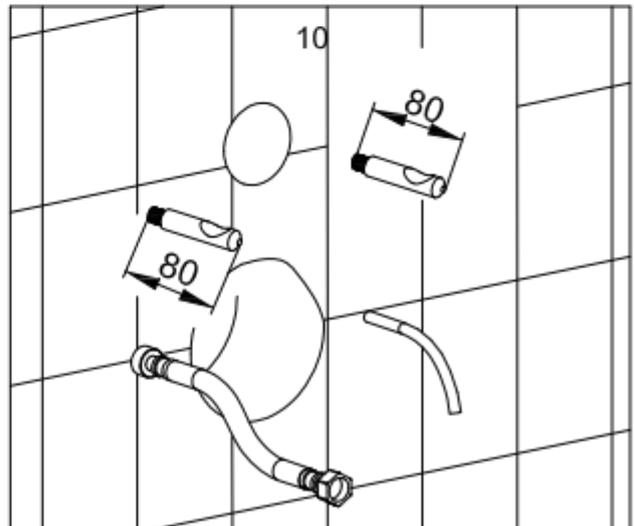
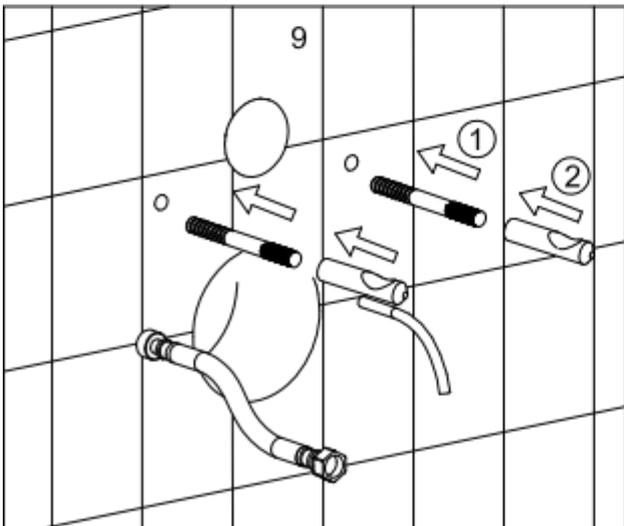
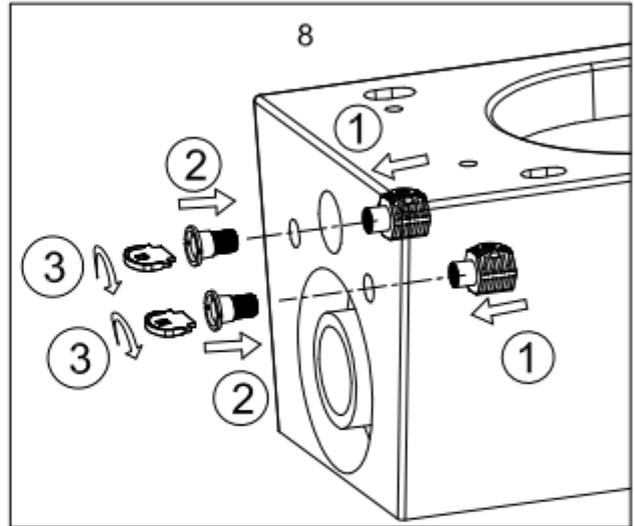
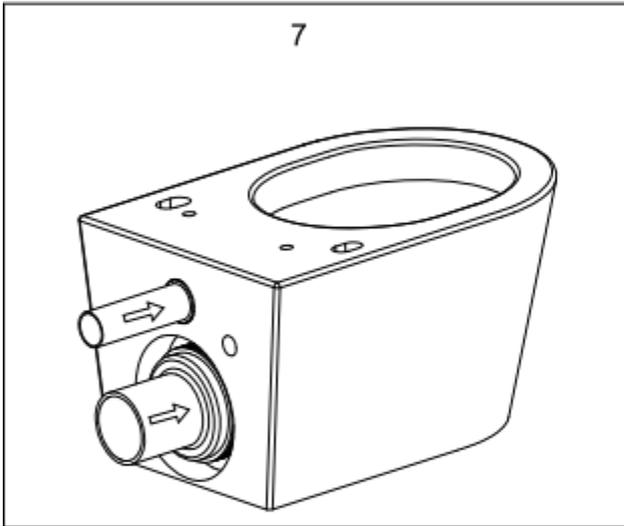
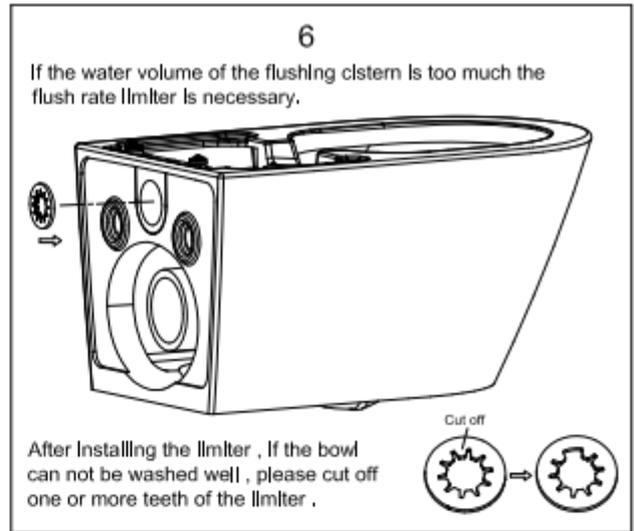
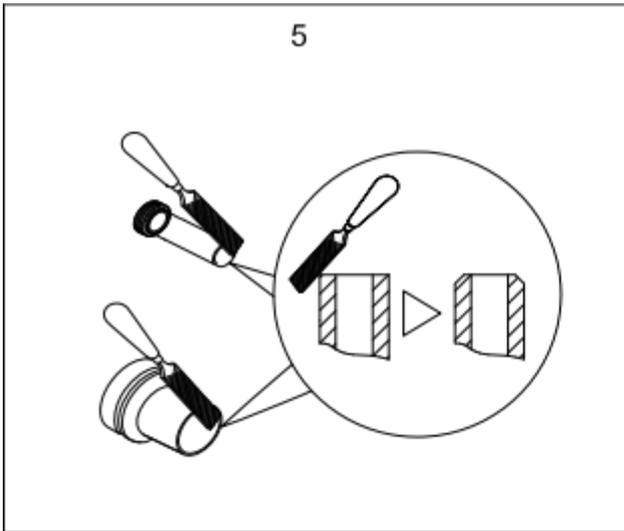


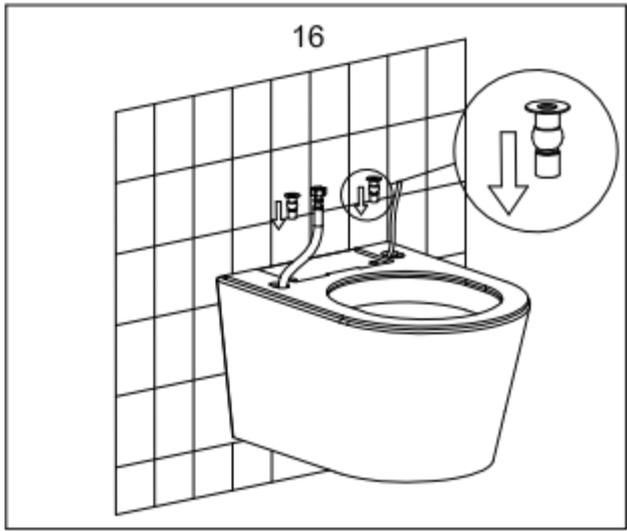
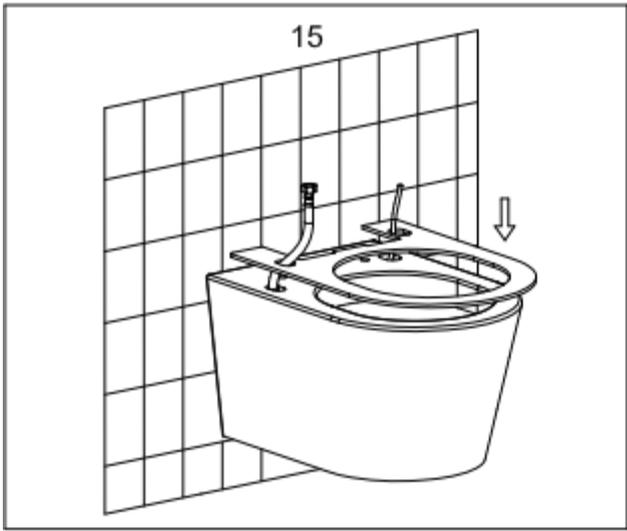
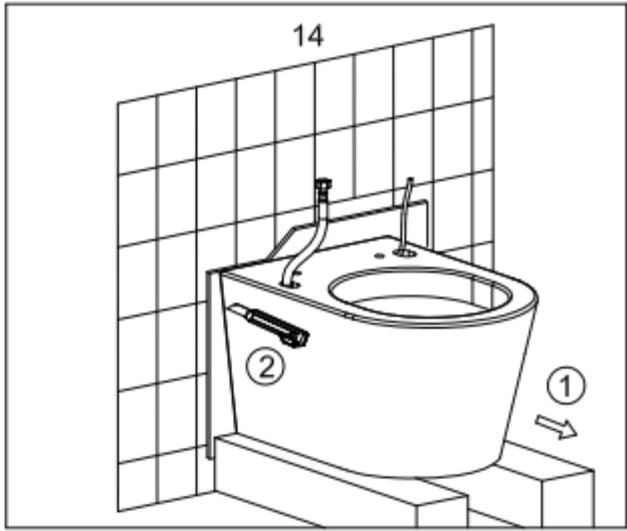
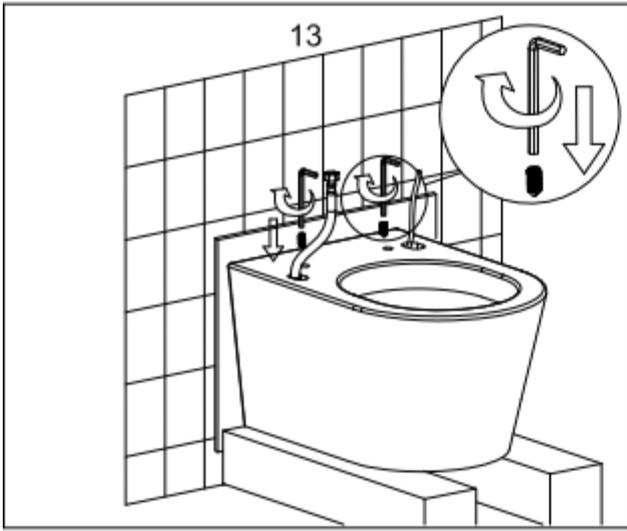
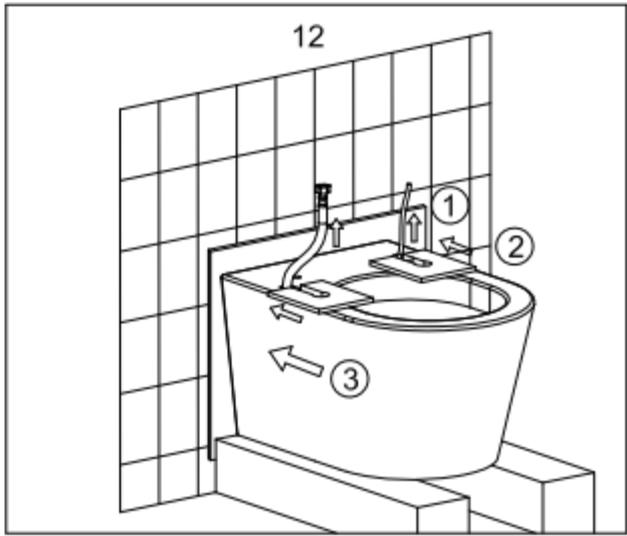
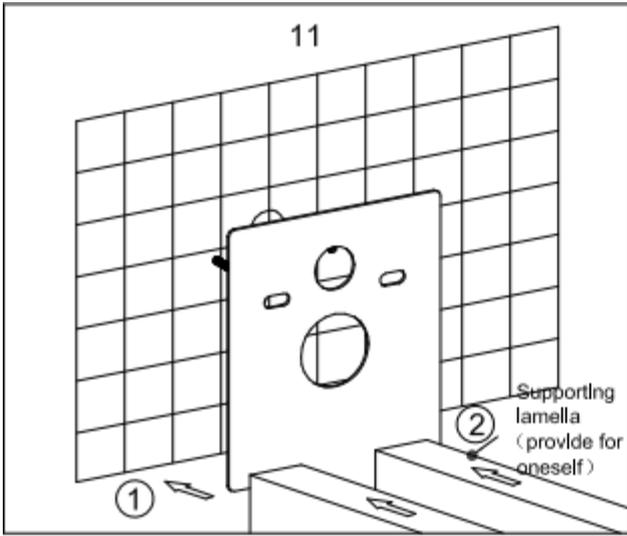
- Before Installation , make sure the Inlet hose and the power cord equipped In the toilet Installation area

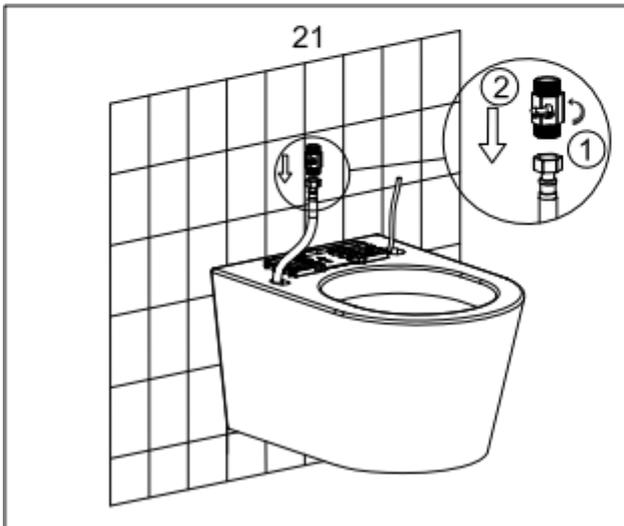
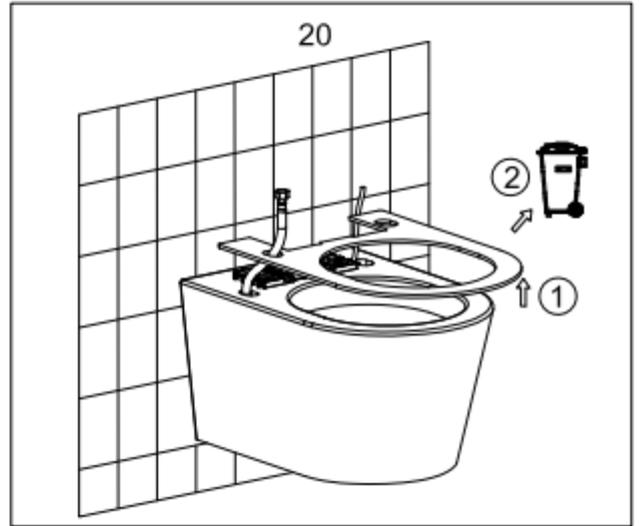
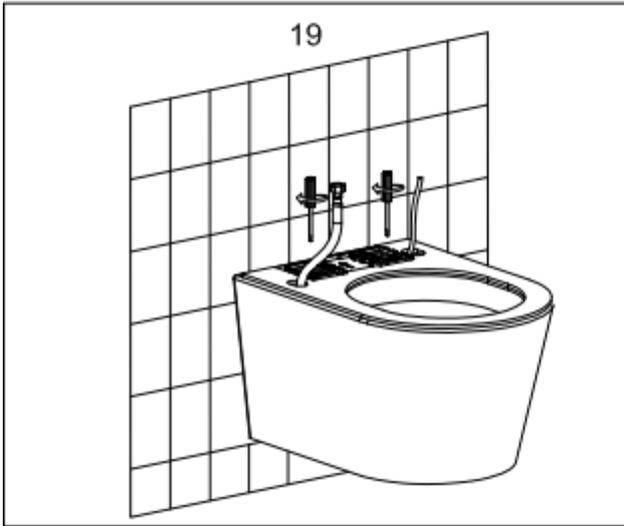
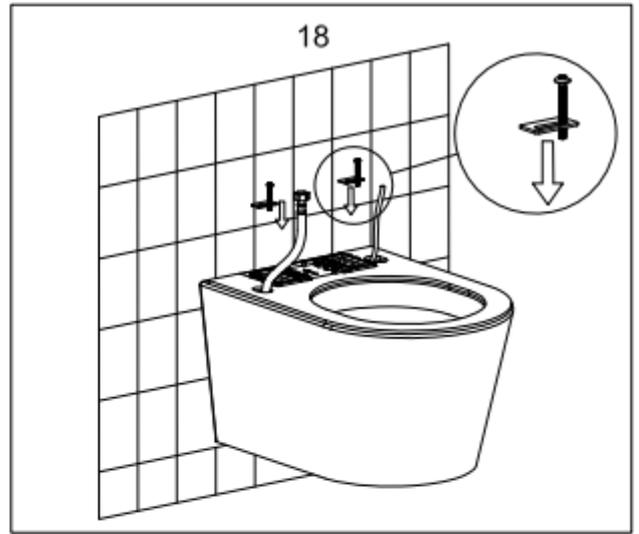
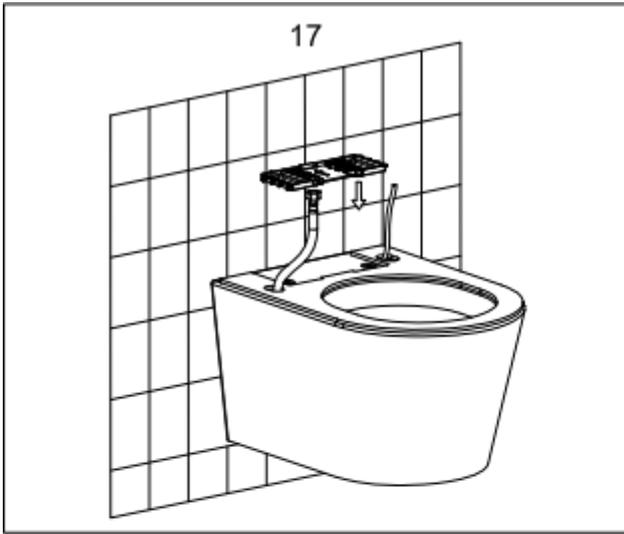


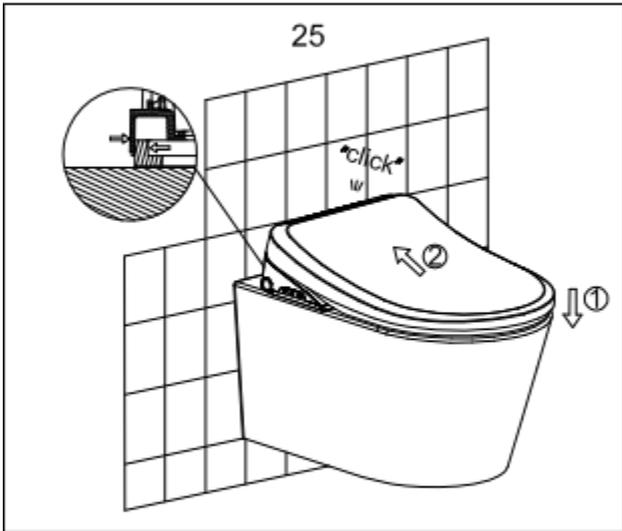
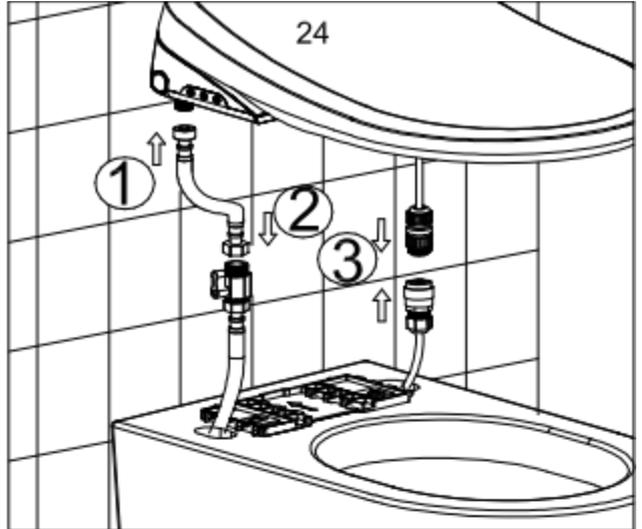
**⚠ DANGER** These operations should be performed by qualified service personnel





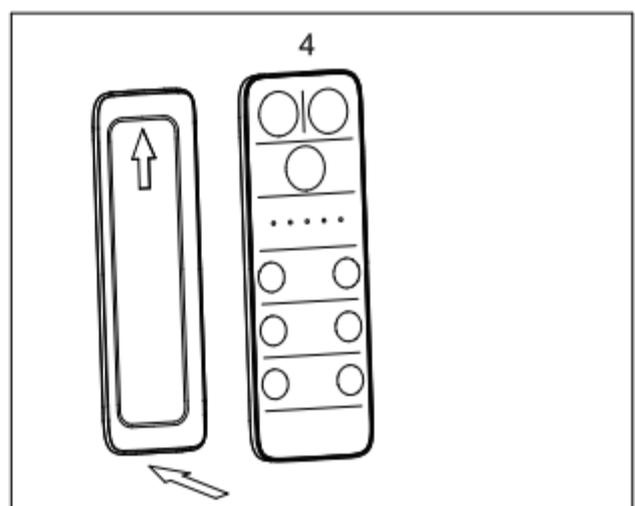
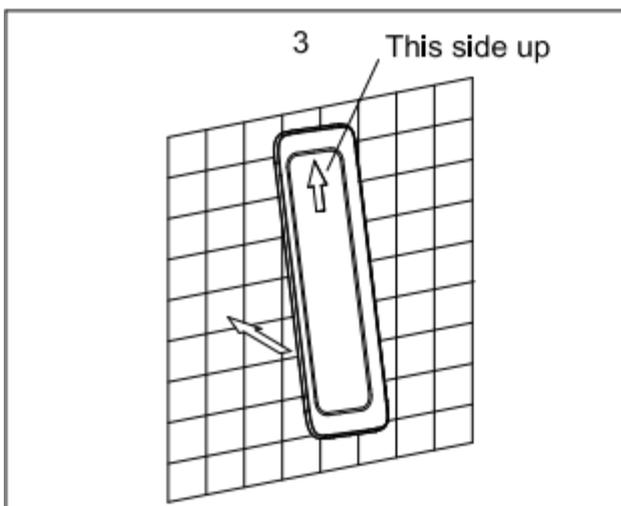
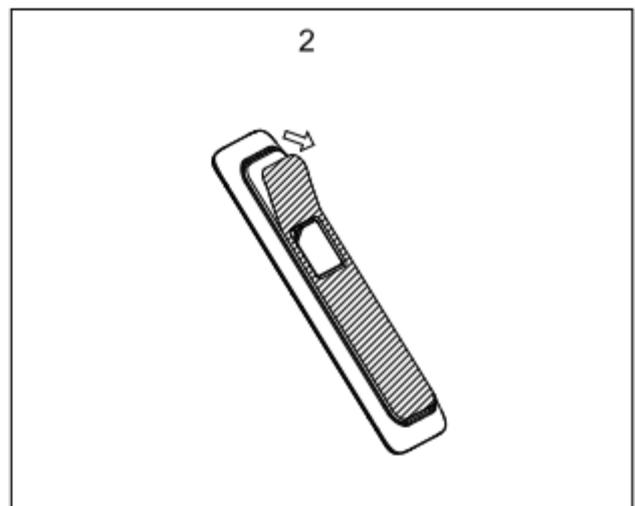
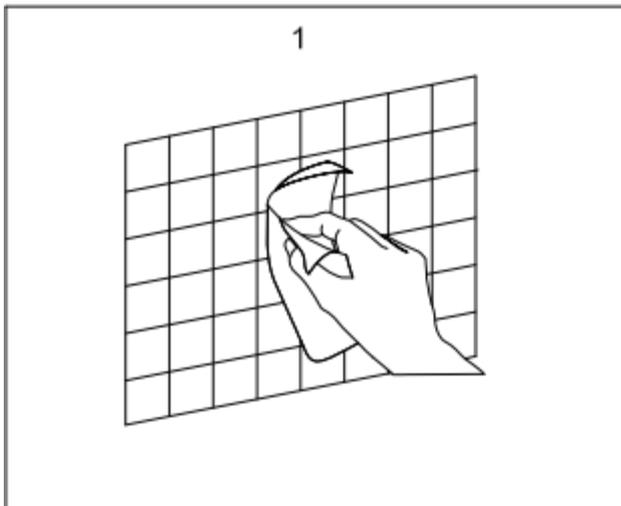
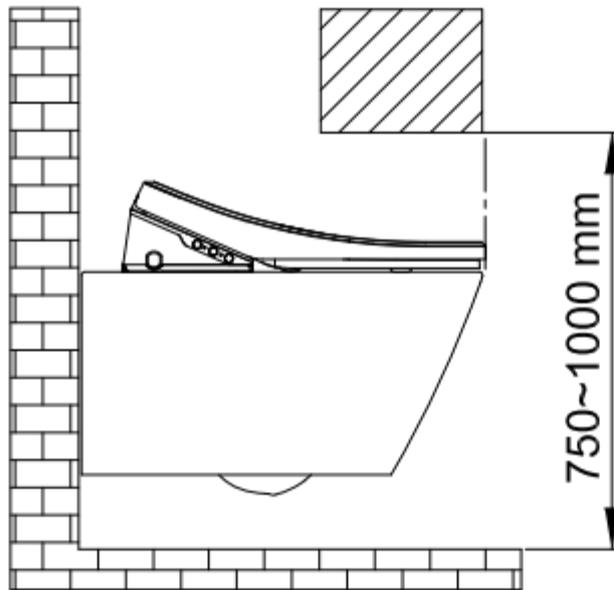






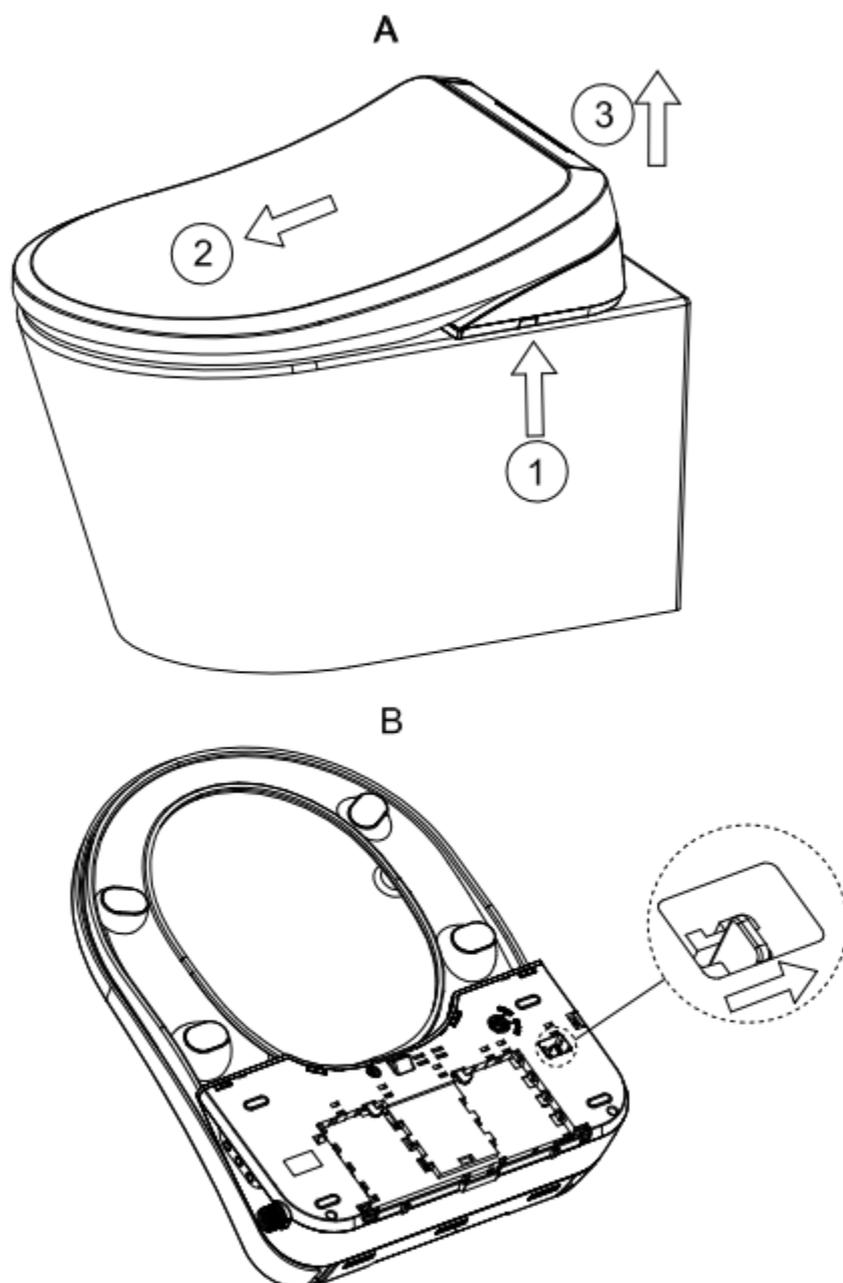
# Installation Steps

Recommended installation area



## Resetting Thermostat

- If the device is stored in a high temperature environment (such as room temperature exceeds 45 degrees Celsius), it is necessary to do as follows. Otherwise the washing water may not heat up.



## Descaling the device

- You will need to to descale the device at least once a year ,or more often depending on the number of shower cycle and the water quality environment .
- During the descaling procedure , you can continue to use the toilet without the shower functions.
- The descaling procedure lasts up to 30 minutes. During this time , the red LED light always flashes and the device makes a sound. Once the red LED switches off , the spray functionality is once again ready for operation .



NOTICE

Damage to human body and the device from aggressive descaling agents .

1

Keep pressing the "rear wash" and "female wash" button on the device , then it will enter the descaling mode.

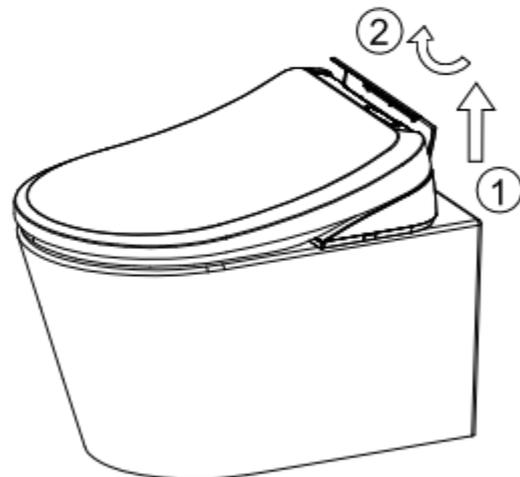


NOTICE

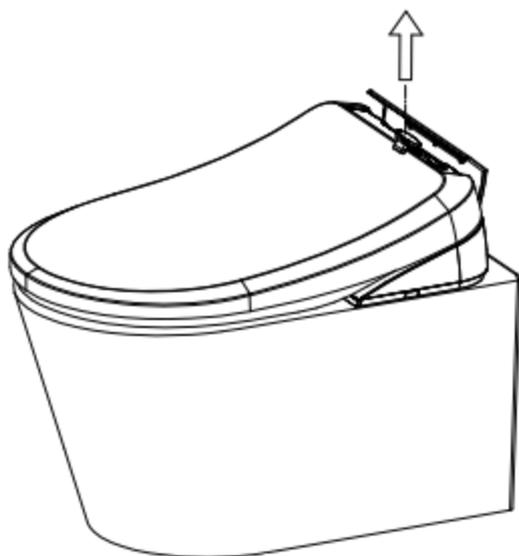
Before pouring descaling agent keep pressing the "stop" button for more than 6 seconds it will interrupt descaling .

2

Lift the cover and then open the cover.

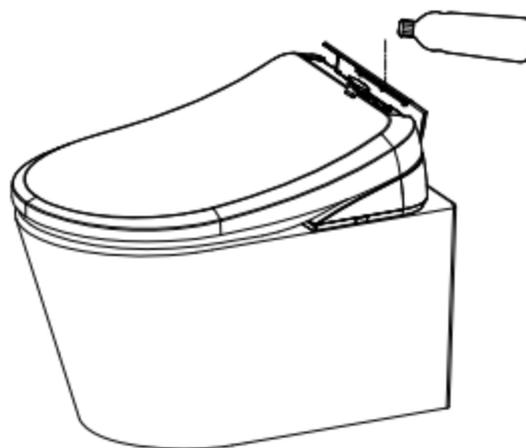


3



4

Dosage: about 50mL



5

Press the "female wash" button on the device , then it will execute the descaling program.

During this time all buttons can not be used.

Once the red LED stops flashing, ' the device is back to normal .



## Care and cleaning

- General care and cleaning recommendations

Maintaining interval	Maintaining activity
Daily	Remove water drops with a soft, lint-free cloth to avoid limescale stains
Weekly	Clean all surfaces and corners. Clean the spray nozzle if required
Every half year	Replace the filter if required.

- Cleaning agents and tools



soft cloths ,lint-free cloths



mild cleaning agents that are kind to the skin.



FORBID

Do not use the cleaning agents of strong acid and alkali  
 To clean the E-bidet , do not use the hard brush .e.g. toilet brush nylon brush  
 To clean the WC ceramic appliance ,do not use the metal brush

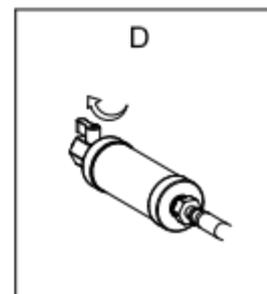
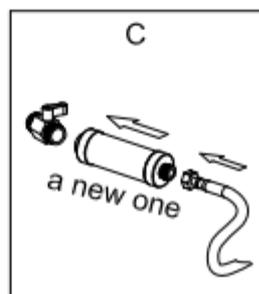
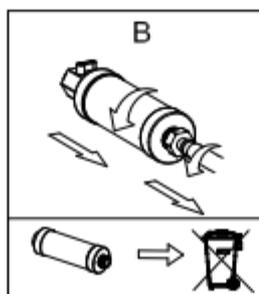
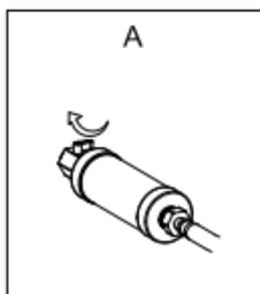
### Self-clean the tank



Not used for more than 72 hours, when the user operates the washing ,it will open the self-cleaning for about 1 minute. All the buttons are invalid during the self-cleaning and it will return to normal after the self-cleaning.

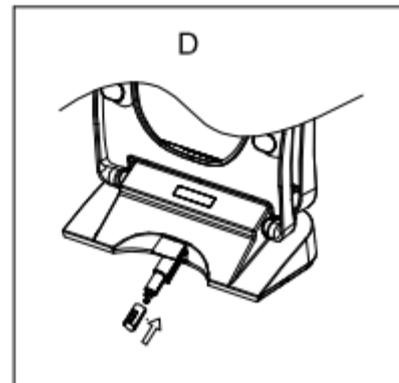
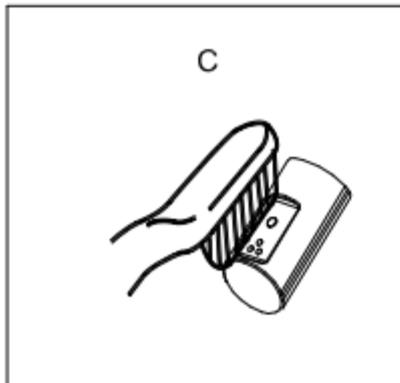
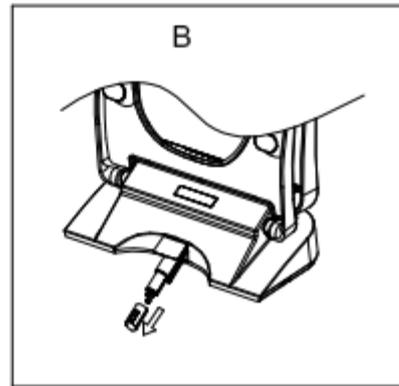
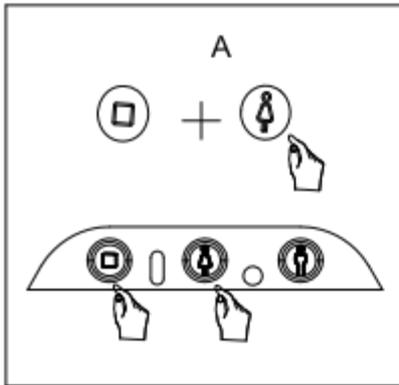
### Replacing the filter

- The filter has a service life of half a year . This is depended on the environment of water. The filter should be replaced when the wash flow is too small .



## Nozzle cleaning

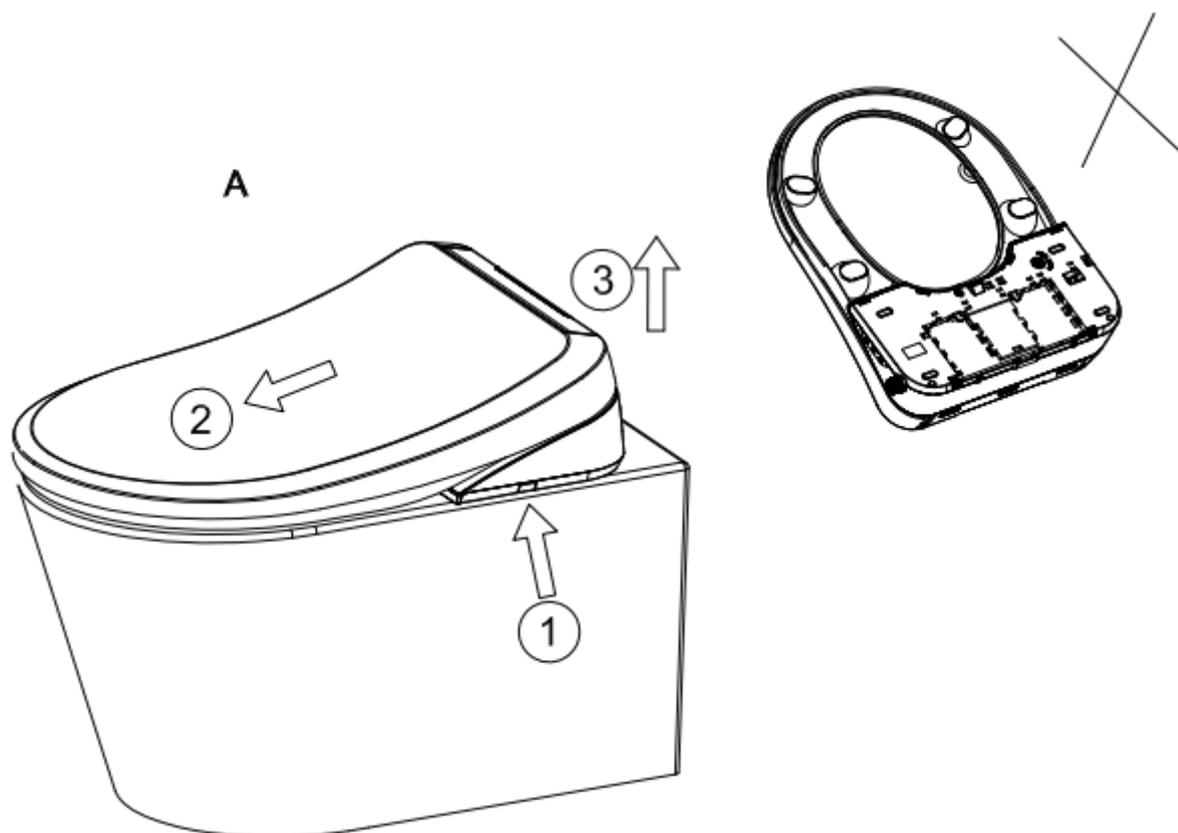
- The nozzle will be cleaned before washing and after washing .  
The operation of manual cleaning is as follows  
Keep pressing the "stop "and "female wash" buttons on the device for a few seconds , then the nozzle will come out with cleaning water .  
It will return back after 5 minutes or press the " stop " button .



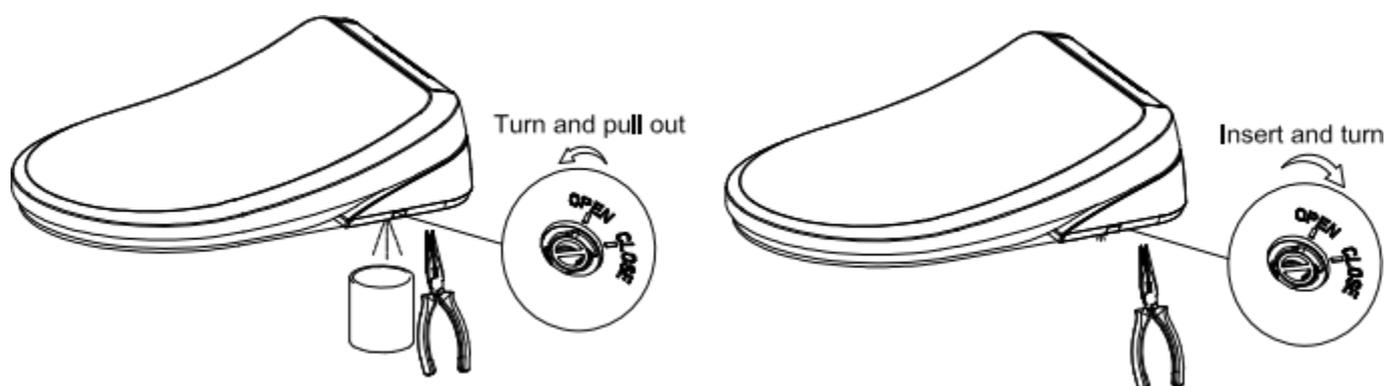
## Drain the water tank



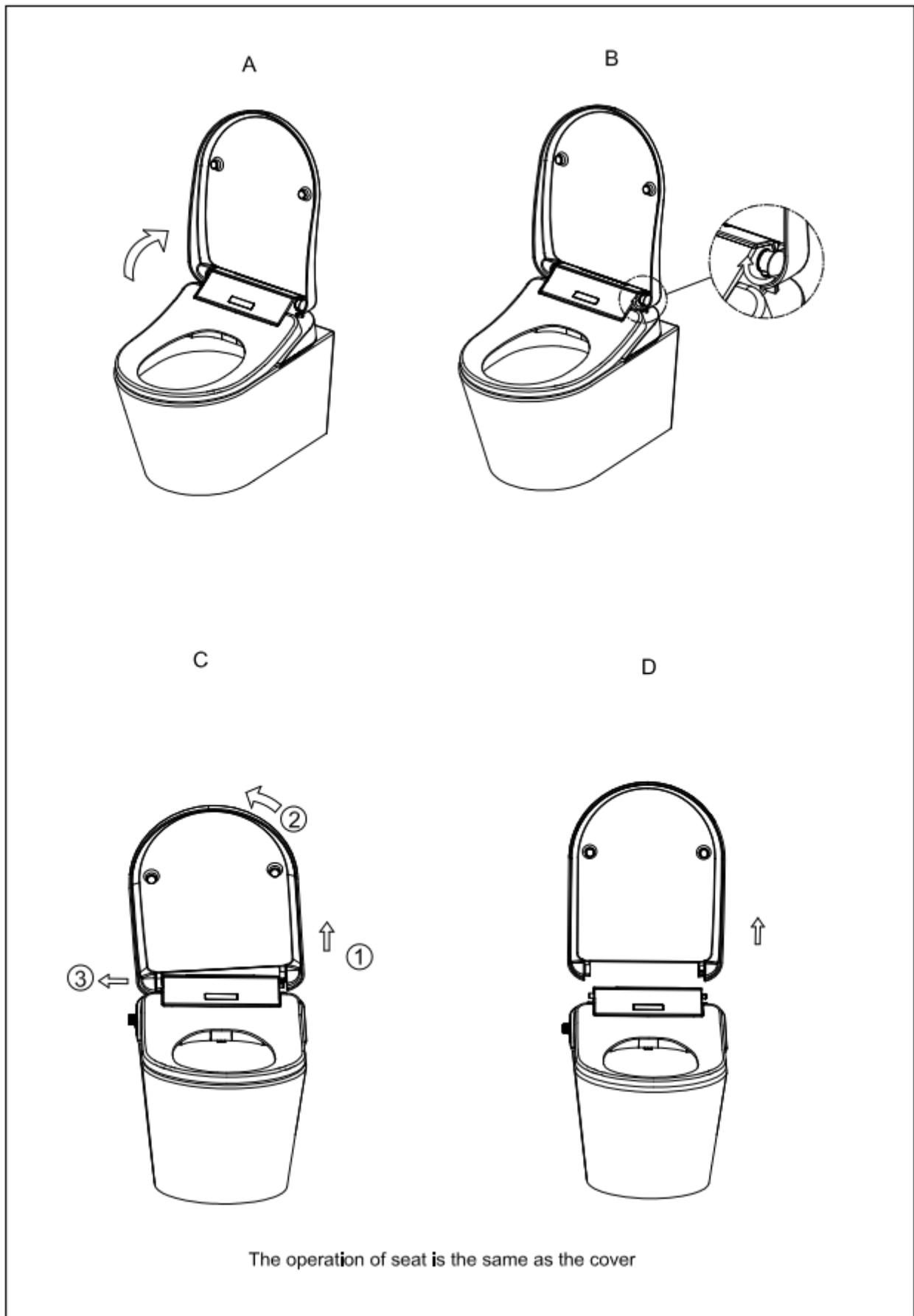
1. The water and power must be cut before you disassemble the E-Bidet
2. Do not invert or tilt it before you finish draining the water tank



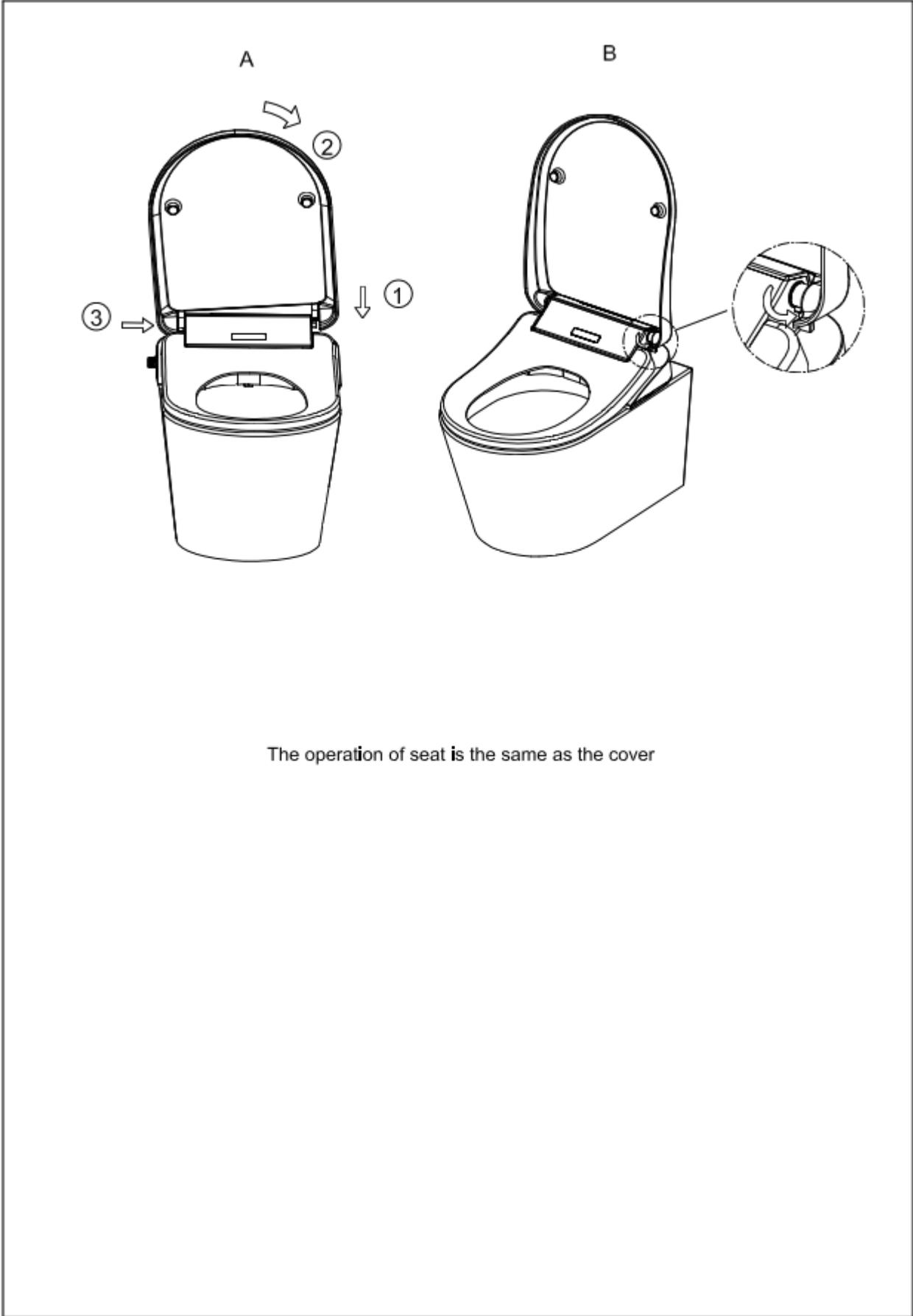
B



## Release and install cover & seat



Release and install cover & seat



The operation of seat is the same as the cover

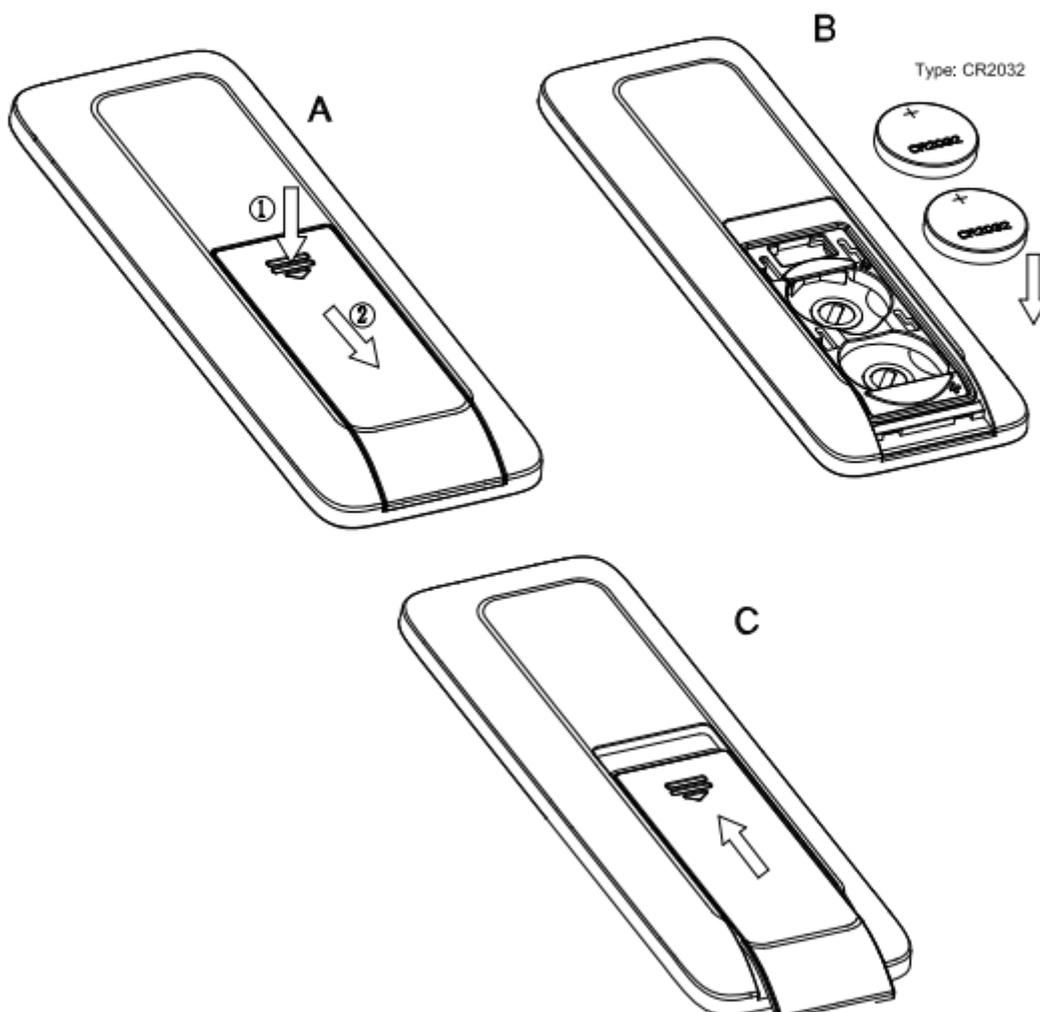
## Replacing the batteries

- The remote control requires 2 batteries (type 3V CR2032).  
When the level light flashes continuously, please replace the batteries in time.



### NOTICE

1. Non-rechargeable batteries are not to be recharged
2. Rechargeable batteries are to be removed from the appliance before being charged
3. Different types of batteries or new and used batteries are not to be mixed
4. Batteries are to be inserted with the correct polarity
5. The exhausted batteries are to be removed from the appliance and safely disposed of
6. If the appliance is to be stored unused for a long period, the batteries should be removed
7. The supply terminals are not to be short-circuited



# Troubleshooting

Problem	Potential cause	Suggested action
The washing can not work	1. The power supply may not be opened	Please turn on the Power
	2. The water supply may not be opened	Please open the Inlet water valve, or check if there is a water outage
	3. The filter may be blocked	Please replace a new filter .It has a service life of approx. half a year
	4.Maybe not in the seating state	Please sit on the seat and adjust sitting position
	5.Maybe the cover is closed	Please open the cover and sit on the seat
	6.Maybe it is not used for more than 72 hours	Not used for more than 72 hours ,when the user operates the washing ,it will open the self-cleaning for about 3 minutes. All the buttons are invalid during the self-cleaning and it will return to normal after the self-cleaning
The nozzle goes back suddenly	1.The washing cycle is 3mins. The nozzle will stop spraying after 3mins ,and then go back.	This is normal and please re-press the "wash" button to start washing again
	2.There may be some problems of water supply	Please check if there is a water outage
	3.Maybe the seated sensor detects the user left the seat	Please adjust sitting position
	4.Maybe the cover is closing	Do not put down the cover when it is washing
Low water flow rate	1.The water flow rate may be set at low grades	Please increase the flow rate as per "adjusting water flow rate" of operating instructions
	2.The water supply pressure may be too low	Please check and ensure the water supply pressure is $\geq 0.07\text{Mpa}$
	3.The filter may be blocked	Please replace a new filter .It has a service life of approx. half a year
	4.The nozzle may be blocked	Please replace a new nozzle
Low water temperature	1.The water temperature may be set at low grades	Please set the water temperature at high grade as per "adjusting temperature" of operating instructions
	2.Maybe the temperature of water supply is too low	Please set the water temperature at high grade as per "adjusting temperature" of operating instructions, or decrease the flow rate as per "adjusting water flow rate" of
The nozzle comes out slowly	When start washing function, the nozzle will be self-cleaning before coming out, and this will take some	This is normal
The water flows out but the nozzle do not come out	1.When start washing function, the nozzle will be self-cleaning before coming out .When the washing is over ,also have this feature	This is normal
	2.Maybe it is not used for more than 72 hours	This is normal. Not used for more than 72 hours ,when the user operates the washing ,it will open the self-cleaning for about 3 minutes
Night light is always off	1.Maybe in the bright environment.	When the night light is set at smart mode, the night light will not work when in the bright environment.
	2.The night light function may be closed.	Please open the night light function and adjust the night light mode as per "Light Setting" of operating instructions
Night light is always on	1.Maybe in the dark environment.	When the night light is set at smart mode, the night light will be always on when in the dark environment
	2.Something may be covered around the knob.	Recover the obstructions around the knob
	3.The night light may be set at always on mode	Please adjust the night light mode as per "Light Setting" of operating instructions
The nozzle goes back automatically when manual cleaning	1.The nozzle goes back after washing 5 minutes.	This is normal
	2.Maybe press the "stop" button	The manual cleaning will be stopped if press the knob or press the "stop" button on the remote control.
	3.Maybe the seated sensor detects that the seat is closing	Please do not put down the seat during the manual cleaning
The remote control is not functioning	1.Maybe there are not batteries in the remote control	Please install the correct batteries in the remote control
	2.Maybe the battery power is too low	When the battery power is too low the LED of grade will flash. Please replace the battery
	3.Maybe the code of the bidet and remote control is not the same	Please set the code of the remote control to the correct one .See "One-On-One Setting"
There are BEEP sounds when the bidet is working	There is a short BEEP when you are sitting down , and a long BEEP when you leave. Also there is a short BEEP when the bidet has received commands.	This is normal. You can turn off the sound. See "Sound Setting"
The bidet can not work normally	Maybe there is something abnormal	Please shut off the power and turn on after one minute. If the bidet still cannot work, please contact local distributor
The light around the knob flash twice with constantly BEEP	The water supply temperature may be too high	Please shut off the power and water supply, stop using the product, and then contact local distributor
The light around the knob keep flashing	There may be something wrong with the product	Please check if the electric power and water supply are normal, cut off the power and restart the product. If the bidet still cannot work, please contact local distributor



## NOTICE

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

